



Sedona-X Mobile Release Notes

October 2026

Version 2.7.2

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Enhancements/Features

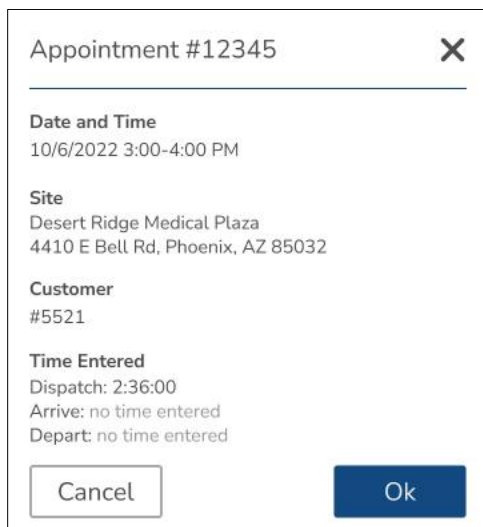
More Reliable Saving of Mobile App Connection Settings

We made the mobile app more reliable about remembering the server connection settings a user enters on the device. In some cases, the app could keep the selected portal but lose the server web address it needed to connect. When that happened, the app quietly switched to a testing address instead of asking the user for the correct one. This could cause a sign in failure.

The app no longer falls back to the testing address. If the portal is SedonaOffice and no server address is saved, the app now asks the user to enter one. The app also keeps the older copy of a setting until the new copy has been saved successfully. In addition, the app now records a log entry each time it must use a default value, which helps us investigate any future problems.

Changed Display of Service Ticket Resolution Sections

We changed the order of the sections displayed on the service ticket resolution page to match the order that users follow to complete these sections. The sections now follow users' workflow. The Appointment Resolution section now appears directly below the Appointment Times section:



The screenshot shows a mobile app dialog box titled "Appointment #12345" with a close button (X) in the top right corner. The dialog contains the following information:

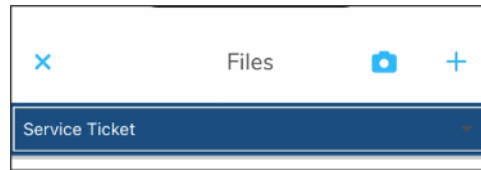
- Date and Time**
10/6/2022 3:00-4:00 PM
- Site**
Desert Ridge Medical Plaza
4410 E Bell Rd, Phoenix, AZ 85032
- Customer**
#5521
- Time Entered**
Dispatch: 2:36:00
Arrive: no time entered
Depart: no time entered

At the bottom of the dialog are two buttons: "Cancel" and "Ok".

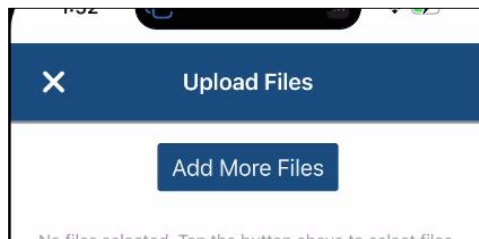
Swapped Use of Terms “Documents” and “Files”

This release changes some of the wording in the app for SedonaOffice, Managely, and AlarmBiller. The terms “Documents” and “Files” have been swapped in the places listed below. Only the wording has changed.

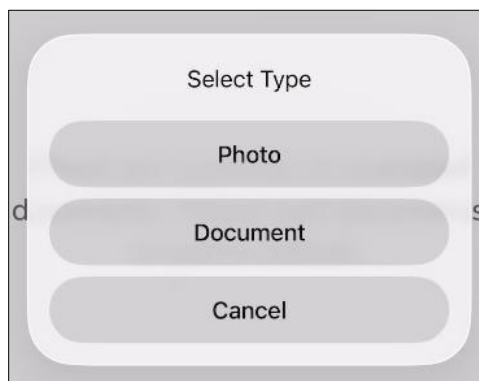
1. On the details page for a service ticket, a job, or a work order, the menu item that used to read “Documents” now reads “Files.”



2. The page that used to be named “Documents” is now named “Files.”
3. The page that used to be named “Upload Documents” is now named “Upload Files.”



4. When users press the “+” button to add something, the “Select Type” popup now shows the option “Document” instead of “File.”



Redundant Pages from File Upload Workflow are now Skipped

This change is in the mobile app used with SedonaOffice and Managely. It reduces the number of taps needed to upload documents and photos to help technicians do their work more efficiently with as few taps as necessary.

Before this change, users who chose to add a photo or a file reached an upload screen. They then had to tap a button on that screen before they could pick the photo or file to upload. That extra screen and tap

are no longer needed. When a user chooses to add a photo or a file, the photo or file selection opens right away.

The choice that appears when adding a new item now reads “Photo” or “File” instead of “Photo” or “Document”.

Special Upgrade/Install Instructions

Operating System — iOS devices and Android devices should be using the latest Android and iOS versions available for full compatibility, although earlier versions may be able to support the app.

SedonaOffice — SedonaOffice will need to meet the system minimums (below) to support the Sedona-X Mobile app.

SedonaWeb/SedonaAPI 2.0 — IT will need to update your SedonaWeb/SedonaAPI 2.0 version to meet the system minimum (below) at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile app.

(SedonaOffice) Supported Environments

Minimum System Requirements

- SedonaOffice version 6.2.0.23
- SedonaWeb/SedonaAPI 2.0 version 1.54.0
- Server (where SedonaWeb/SedonaAPI 2.0 is installed) has Microsoft .NET 4.8 installed