



Sedona-X Mobile Release Notes

October 2026

Version 2.7.1

Application Corrections

When adding parts, the techs cannot search for parts by description [00164752]

Issue: When adding parts, the techs could not search for parts by description. From a work order details page, when a user clicked the pencil to edit, in the search bar, it did not allow a search by description, it only allowed a search by full part number.

Fix: The part search now matches on part code or description. Searching the parts already on the work order also matches on the description.

Profile Error

Issue: Several Sedona-X mobile app customers experienced an ongoing login issue where they receive a “Profile Error” when they attempt to login. Users on iOS and Android tablets and phones have experienced the error.

Fix: When the app came back from the background or was relaunched with an expired access token, several token refreshes could run at once, all using the same refresh token. The SedonaOffice server accepts a refresh token only once and rejected the others. The app then saved the empty tokens from the rejected response over the good one, so the next profile request had no token, got an error, and the user saw “Profile error.” Reinstalling only helped until the next token expiration. We made these changes to correct this:

- Concurrent refreshes now share one request.
- A failed refresh no longer overwrites the stored tokens.
- The session is cleared only when the server rejects it. A network error, timeout, or server error keeps the tokens.
- Profile requests are capped at 30 seconds; only timeout errors and various an unreachable server errors are retried.
- Profile errors now show a specific message with a support code (for example P401, P-TIMEOUT, P-NETWORK). Token failures are logged with the server’s error.
- SedonaOffice users whose profiles have no role can sign in again (this used to fail with P-SAVE).

Special Upgrade/Install Instructions

Operating System — iOS devices and Android devices should be using the latest Android and iOS versions available for full compatibility, although earlier versions may be able to support the app.

SedonaOffice — SedonaOffice will need to meet the system minimums (below) to support the Sedona-X Mobile app.

SedonaWeb/SedonaAPI 2.0 — IT will need to update your SedonaWeb/SedonaAPI 2.0 version to meet the system minimum (below) at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile app.

(SedonaOffice) Supported Environments

Minimum System Requirements

- SedonaOffice version 6.2.0.23
- SedonaWeb/SedonaAPI 2.0 version 1.54.0
- Server (where SedonaWeb/SedonaAPI 2.0 is installed) has Microsoft .NET 4.8 installed