



Sedona-X Mobile Release Notes

October 2025

Version 2.1.4



Contents

Application Corrections2

 Unable to filter technicians on calendar [00145157, 146582]2

SedonaOffice/Sedona-X Mobile2

 Sedona X Update is pulling inactive technicians on our side. How do we remove them? [141769]2

 Issue maps intermittently search/send the customer name to Google maps [145079]2

 Task status appears over job name [143324]2

 Inactive users populating in Sedona-X filter [145349]2

Managely/Sedona-X Mobile2

 We cannot add documents or pictures or take a picture and save it in Sedona-X app since we updated to Maui - we are in Managely Essentials [141902]2

Special Upgrade/Install Instructions2

(SedonaOffice) Supported Environments.....3

 Minimum System Requirements.....3

Application Corrections

Unable to filter technicians on calendar [00145157, 146582]

We fixed the Shown Dispatches on the bottom to filter by technician and fixed scrolling issues when filtering technicians.

SedonaOffice/Sedona-X Mobile

Sedona X Update is pulling inactive technicians on our side. How do we remove them? [141769]

We fixed this issue to show active technicians by default.

Issue maps intermittently search/send the customer name to Google maps [145079]

It appeared that Google was searching for the name of the location to choose the address, instead of pulling it from the address itself.

We corrected this issue for Android users and for iOS as well. While this was reported with SedonaOffice, this affects AlarmBiller and Managely users also.

Task status appears over job name [143324]

We fixed an issue where words overlapped with each other.

Inactive users populating in Sedona-X filter [145349]

We fixed the calendar and other places that get service techs to show active techs by default.

Managely/Sedona-X Mobile

We cannot add documents or pictures or take a picture and save it in Sedona-X app since we updated to Maui - we are in Managely Essentials [141902]

We fixed this issue by added a check for the Managely license level to show or hide security types.

Special Upgrade/Install Instructions

Operating System — iOS devices should be on iOS version 17 and Android devices should be using Android 14 for full compatibility, although earlier versions may be able to support the application. Please check the app store for any updates to your Sedona-X Mobile app.

SedonaOffice — SedonaOffice will need to meet the system minimums (below) to support the Sedona-X Mobile app.

SedonaWeb/SedonaAPI 2.0 — IT will need to update your SedonaWeb/SedonaAPI 2.0 version to meet the system minimum (below) at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile app.

(SedonaOffice) Supported Environments

Minimum System Requirements

- SedonaOffice version 6.2.0.19
- SedonaWeb/SedonaAPI 2.0 version 1.50.1
- Server (where SedonaWeb/SedonaAPI 2.0 is installed) has Microsoft .NET 4.8 installed