



Sedona-X Mobile Release Notes

September 2025

Version 2.1.2

Application Corrections

Android | Crashing on landscape on tablets

To prevent the app crash, we turned off landscape mode for Android devices.

AlarmBiller/Sedona-X Mobile

Appointment on calendar not appearing in Sedona-X mobile app [144180]

We fixed an issue in the calendar that prevented it from loading all the appointments, especially for customers with many appointments.

We also fixed the appointment information/subject text when used with AlarmBiller.

SedonaOffice/Sedona-X Mobile

Unable to add notes to jobs using older versions of SedonaOffice/SedonaAPI 2.0 [144,945,145,089,145]

We fixed an issue getting notes when using a version of SedonaAPI 2.0 older than version 1.51.0.

Sedona-X mobile app issues– We’re Sorry adding notes to tickets/jobs [00145223, 145243, 145292, 145301, 145375, 145425]

We fixed an issue adding notes when using a version of SedonaAPI 2.0 older than version 1.51.0.

Special Upgrade/Install Instructions

Operating System — iOS devices should be on iOS version 17 and Android devices should be using Android 14 for full compatibility, although earlier versions may be able to support the application. Please check the app store for any updates to your Sedona-X Mobile app.

SedonaOffice — SedonaOffice will need to meet the system minimums (below) to support the Sedona-X Mobile app.

SedonaWeb/SedonaAPI 2.0 — IT will need to update your SedonaWeb/SedonaAPI 2.0 version to meet the system minimum (below) at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile app.

(SedonaOffice) Supported Environments

Minimum System Requirements

- SedonaOffice version 6.2.0.19
- SedonaWeb/SedonaAPI 2.0 version 1.50.1
- Server (where SedonaWeb/SedonaAPI 2.0 is installed) has Microsoft .NET 4.8 installed