



Sedona-X Mobile Release Notes

August 2025

Version 2.1.0

Application Corrections

SedonaOffice/Sedona-X Mobile

Cannot create new service tickets through the mobile app [00132822]

Users received an error message when trying to create a ticket in the mobile app instead of Sedona Office.

We corrected this so that Admin users or users with the permission GET:ServiceTicket/GetAll can create service tickets in the app.

Adding Materials- Part Code missing [00142095, 00141914, 00142248, 00142722, 00142660, 00143380, 143856]

When technicians searched for parts, they no longer saw the part number displayed in the search list.

We fixed the part code list not showing the part code due to the size of list items.

Logging out when app goes to background [00143794,143643,143781, 143869]

We fixed an issue with the app that was logging users out or closing the app when they switched the app to the background.

Managely/Sedona-X Mobile

Can't add a new credit card using iPad with IOS 16.7.11 or iPad IOS 17.7.8 the Forte box is off the screen [00142295]

We made a change specifically for iPads to fix the issues on the add payment screen.

Special Upgrade/Install Instructions

Operating System — iOS devices should be on iOS version 17 and Android devices should be using Android 14 for full compatibility, although earlier versions may be able to support the application. Please check the app store for any updates to your Sedona-X Mobile app.

SedonaOffice — SedonaOffice will need to meet the system minimums (below) to support the Sedona-X Mobile app.

SedonaWeb/SedonaAPI 2.0 — IT will need to update your SedonaWeb/SedonaAPI 2.0 version to meet the system minimum (below) at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile app.

(SedonaOffice) Supported Environments

Minimum System Requirements

- SedonaOffice version 6.2.0.19
- SedonaWeb/SedonaAPI 2.0 version 1.50.1
- Server (where SedonaWeb/SedonaAPI 2.0 is installed) has Microsoft .NET 4.8 installed