Sedona-X Mobile Release Notes

May 2024

Version 1.6.16

Contents

Application Corrections

SedonaOffice/Sedona-X Mobile

Documents uploaded through App are not showing in Sedona [00054321, 81605]

This has been corrected and the document is saved with the Job Id of the SedonaOffice job selected in the mobile app.

SedonaX Mobile is ignoring the service level part price setting [00070905,98892]

We fixed the issue with Service Price 2 not showing in the parts list or saving properly for service tickets.

Also, the app is now using the appropriate Service Price 1 modifier configured on the service level when calculating the service ticket part price.

Managely/Sedona-X Mobile

Sedonax mobile takes about 30 seconds or more to load the appointment details for a work order, no matter what screen you access the appointment from [111282]

This issue was caused when pulling down appointments for the work order grid. We resolved this issue so the appointment details load more quickly.

When you use the orange map button the app crashes for sedonax mobile [111281]

This was caused when the customer site on the appointment was null. We resolved this issue.

Special Upgrade/Install Instructions

Operating System — iOS devices should be on iOS version 17 and Android devices should be using Android 14 for full compatibility, although earlier versions may be able to support the application. Please also check the app store for any updates to your Sedona-X Mobile app.

SedonaOffice — SedonaOffice will need to meet the system minimum (below) to support Sedona-X Mobile.

SedonaWeb/SedonaAPI 2.0 — IT will need to update your SedonaWeb/SedonaAPI 2.0 version to meet the system minimum (below) at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile app.

(SedonaOffice) Supported Environments

Minimum System Requirements

- SedonaOffice Version 6.2.0.16
- SedonaWeb/SedonaAPI 2.0 Version 1.46.1
- Server (where SedonaWeb/SedonaAPI 2.0 is installed) has Microsoft .NET 4.8 installed