

Expandable Description

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On the work order detail page (New Work Order —OR— editing an existing work order), the Description field has an expanding option in the lower right corner beside the character count:

Description

Description of this work order goes in this field.
This work order is for an alarm installation. Please

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Click this to expand the description to a popup window:

Description of this work order goes in this field.
This work order is for an alarm installation. Please remember to tell technicians who work on this to be mindful of the antique shop cats, who like to "help".

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Click the expand option in the upper right to close the expanded window and return to the work order.

You can see the expandable description feature on these:

- Editing work orders
 - New work orders
 - New work orders for the customer portal
 - Creating work orders from proposals
 - Recurring work orders
 - Ready to bill orders
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