## Part Pricing Levels (Pro)

Last Modified on 07/24/2025 5:21 pm EDT

Part pricing levels are different prices assigned to parts based on customer type, purchase volume, part value, etc. The levels are tiers of pricing depending on the situation. You can set up 20 part price levels.

The Part Pricing Levels page (Setup > Items & Parts > Part Pricing Levels) shows the 20 levels. Initially, these are named Level 1, Level 2, etc. You can rename these. Click the Edit button in a row. The Edit Level popup opens. In the Name field, delete the existing name and type a new one.

Parts
Parts

To add parts to a part level, click the Parts button in a row.

Pa	Part Pricing Levels									
	×	Export to Excel								
		Part Price Level Name								
	+	Level 1	Dedit Edit	Parts						
	+	Level 2	🖉 Edit	Parts						

The Add Parts popup opens. Select the checkbox in each row to include the part in the part level. You can add as many parts as needed. When finished, click the Add Parts button.

To see the parts in a part level, click the plus button in the row beside the part level name:

X	Export to Excel								
	Part Price Level Name	:							
+	Level 1		🖋 Edi	it 👪 i	Parts				
_	Level 2		🖉 Edi	it <b>ju</b> i	Parts				
	4229	Lynx Zone expander		\$101.20	0	<b>A</b>	Edit	Delete	1
	Part Code	Part Description	:	Price	Labor Units				
	5800PIR	Wireless Motion Detector		\$100.00	0			Delete	-
	8800A	Panel		\$9.99	3			Delete	
									-
	8800C	Fire alarm		\$10.00	1	(and the second s		Delete	
	8800B	Camera		\$10.00	1	<b>G</b>	Edit	Delete	
	02PART	Test Part Zero Two		\$15.55	0	(III)	Edit	🔟 Delete	

To remove a part from the part level, click the Delete button in the row. At the prompt, click Yes to remove the part from the part level.

To change the part price and associated labor hours, click the Edit button in the row. This opens the Edit Part popup:

Part Pri	icing Levels							
E E	xport to Excel							
Pa	art Price Level Name				:			
– Le	evel 2						🖉 Edit	Parts
			Edit Part	×				
	Part Code :	Part Description	Price •	\$101.20	or Units :			
	4229	Lynx Zone expan	Labor Units •	0		Ø	idit 🔟	Delete
	5800PIR	Wireless Motion	_	_		Ø E	Edit 🔟	Delete
	8800A	Panel	s	ave Cancel		Ø E	Edit 🔟	Delete
	8800C	Fire alarm		\$10.00 1		Ø	Edit 🗑	Delete

You can change the part Price and the Labor Units associated with the price level.

You can add the same part to more than one price level and change the part Price and Labor Units for each level.

## Adding a Part Price Level to a Customer

You can edit a customer (CRM > Customer) and add a part price level.

< (2) Test 0117 Customer #4423		91/17/25	Save X Cancel
Residential/Commercial Full Name • Customer Number • Address	<ul> <li>Residential O Commercial</li> <li>Test 0117</li> <li>20024</li> <li>4423</li> <li>8800 Lyra Drive</li> </ul>	Salesperson • PO Number Default Term • Recurring Term	PO Number       Net 15       V
	Address 2 Col • 43214 - Plus	Service Invoice Term Manual Invoice Term	• • • • • • • • • • • • • • • • • • •
Email	stephen.fisher@boldgroup.com	Part Pricing Level	•
Phone	() Ext	Branch •	Ohio 🔻
Cell Phone	()	Master Customer	Master Customer Search: name 🔻
Customer Status •	Active •	Delivery Method •	Print
Priority Level •	Normal	Prevent RMR Delivery	NO
Customer Type •	Commercial	No Late Fees	NO
Customer Since	1/17/2025	Late Fee	0.00
Do Not Enter Collections	NO	No Statements	NO
		Show Open Invoices	NO
		Show Contacts On Sites	NO

In the Part Pricing Level dropdown, select a pricing level.

When parts are sold to the customer, the part price and labor units for any parts that are included in the pricing level will default to the part pricing level values.

If a customer does not have a part pricing level, parts sold to the customer use the normal rules to default the sales price of the part.