

Lead Stages

Last Modified on 01/23/2025 8:12 pm EST

In the Setup menu, we added a menu and page for Lead Stages (Setup > Lead Setup > Lead Stages). Use this to define the stages in your company's sales workflow or pipeline that your leads can move through. These stages will be manually updated by the assigned salesperson as the leads move through the sales workflow and can be used to filter or sort through your leads.

Lead Stages			
+ Add Lead Stage <input type="checkbox"/> NO Show inactive lead stage			
Name	Description	Order	
Demo	Demo	0	Edit Delete
Followup	Post Demo call	0	Edit Delete
Not Attempted	Have not tried to reach the lead	0	Edit Delete
Attempted	Have tried to reach the lead (person-to-person)	0	Edit Delete
Contacted	Had a person-to-person dialog	0	Edit Delete
Additional Contact	New contact at existing opportunity	0	Edit Delete
New Opportunity	New opportunity identified	0	Edit Delete
Disqualified	Never going to be a prospect for our company	0	Edit Delete

In the grid, columns show the lead stage name, description, and assigned order. There is an Edit button and Delete button in each row to change or delete the lead stage.

To add a lead stage, click the **Add Lead Stage** button. The Add Lead Stage popup opens.

Add Lead Stage

Name

Description

Order

Closed? NO

Edit Lead Stage ×

Name •

Description

Order • ▲▼

Closed? YES

Type a **Name** for the lead stage. (Required)

Type a **Description** for the lead stage.

Choose an **Order** for the lead stage. (Required)

Closed?: This is for marking a lead as closed. You can create a lead stage with this switch set to YES to indicate that a lead with this stage is closed (or cancelled or disqualified).

Click **Save** when finished.
