

# How to enter a miscellaneous issue or return (Pro)

Last Modified on 06/13/2024 9:23 pm EDT

1. Open the Issues & Returns page. (Inventory > Issues & Returns)
2. Click +Issue/Return Parts. A popup window opens.
3. Switch the Is Miscellaneous field to Yes. (By default, this is No.)
4. Choose an issue or return.
5. Click OK.
6. At a minimum enter these required fields:
  - COGS Account
  - Warehouse
  - Issue Date
7. After entering the required fields, the grid shows all parts. To issue (or return) a quantity, click the Issue Quantity (or the Return Quantity) in the part row and type an amount.
8. Click Save to complete the issue or return.

## Miscellaneous Issue/Return page

This miscellaneous issue/ return page has a grid with these columns:

- **Issue/Return:** Select the option to issue parts from a warehouse or return parts to a warehouse. This defaults from the New Issue/Return popup window.
- **COGS Account:** Select the cost of goods sold GL account to be used in the GL entry created from saving this issue or return.
- **Warehouse:** Select the warehouse that the parts are to be removed from or returned to.
- **Issue/Return Date:** This field is labeled 'Issue Date' if issuing parts or 'Return Date' if returning parts. This cannot be changed and displays today's date.
- **Category:** If needed, select a category to associate with the GL entry created by the issue or return. (This is not a required field.)
- **Memo:** This is a text field to enter further information for the issue or return. (This is not a required field.)