

Collections Statements

Last Modified on 10/31/2024 3:25 pm EDT

When a statement is sent to a customer (through the automated statement functionality or through the customer's Invoices tab), Managely records a collection activity that shows a statement was sent. This activity records the collection status of the customer; the date and time the statement was sent; and the user that sent the statement. If the customer was sent a statement via the statement automation process, the user is recorded as the "system".
