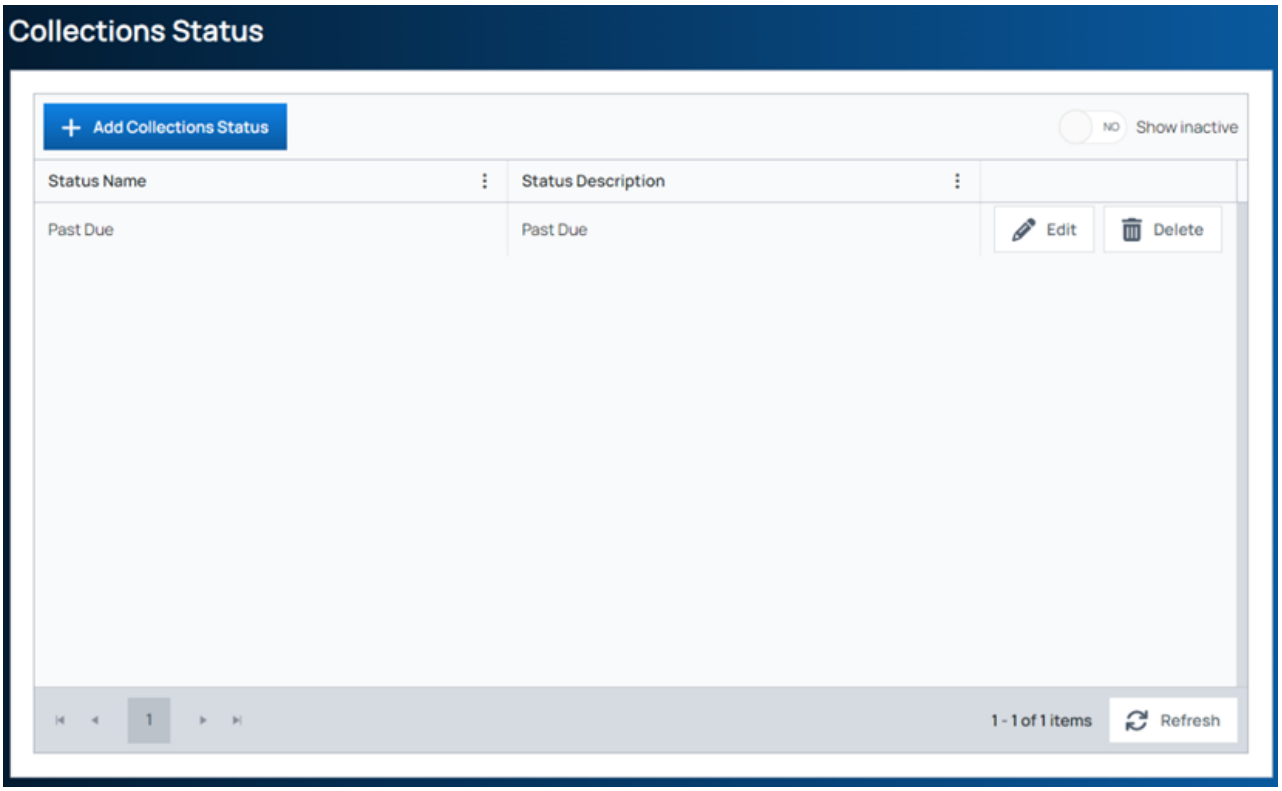
Collections Status

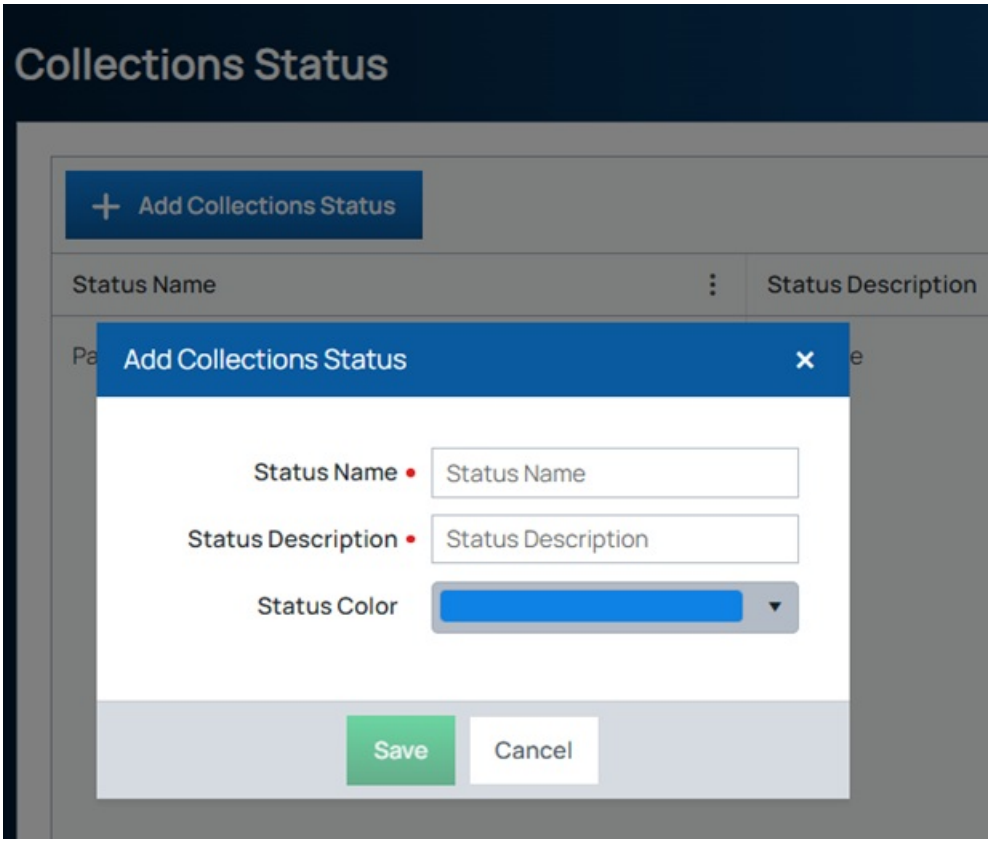
Last Modified on 03/04/2026 3:53 pm EST

Use the Collections Status page to add, edit, and remove collection statuses. Collection statuses identify what queue customers are in. This page has a grid with these columns:

- Status Name — This is a text field.
- Status Description — This is a text field.



To add a status, click + Add Collections Status. Type a Status Name and Status Description, and select a Status Color.


Collections Status
Add Collections Status
Status Name
Status Description
Add Collections Status
Status Name •
Status Name
Status Description •
Status Description
Status Color
Save
Cancel