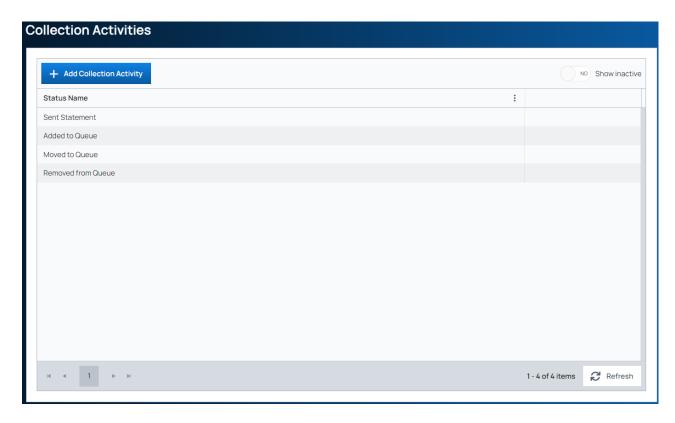
Collection Activities

Last Modified on 09/07/2023 3:21 pm EDT

Collection activities define what type of activities users can do and record while collecting for a customer. There is a new setup page called Collection Activities. (Setup > Collections > Collection Activities) Use this to add, edit, and remove collection activities. There are four default activities that cannot be deleted:

- Sent Statement
- Added to Queue
- Moved to Queue
- Removed from Queue



To add an activity, click + Add Collection Activity and type a Name for the activity.

