

Collection Activities

Last Modified on 09/07/2023 3:21 pm EDT

Collection activities define what type of activities users can do and record while collecting for a customer. There is a new setup page called Collection Activities. (Setup > Collections > Collection Activities) Use this to add, edit, and remove collection activities. There are four default activities that cannot be deleted:

- Sent Statement
- Added to Queue
- Moved to Queue
- Removed from Queue

Collection Activities

[+ Add Collection Activity](#) NO Show inactive

Status Name	
Sent Statement	
Added to Queue	
Moved to Queue	
Removed from Queue	

« 1 » 1 - 4 of 4 items Refresh

To add an activity, click + Add Collection Activity and type a Name for the activity.

Collection Activities

+ Add Collection Activity

Status Name

Sent Statement

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Add Collection Acitivity ×

Name •

Save Cancel