

Collection Activities

Last Modified on 10/31/2024 3:28 pm EDT

Collection activities define what type of activities users can do and record while collecting for a customer. There is a new setup page called Collection Activities. (Setup > Collections > Collection Activities) Use this to add, edit, and remove collection activities. There are four default activities that cannot be deleted:

- Sent Statement
- Added to Queue
- Moved to Queue
- Removed from Queue

Collection Activities

[+ Add Collection Activity](#) NO Show inactive

Status Name	
Sent Statement	
Added to Queue	
Moved to Queue	
Removed from Queue	

1 - 4 of 4 items [Refresh](#)

To add an activity, click + Add Collection Activity and type a Name for the activity.

Collection Activities

+ Add Collection Activity

Status Name

Sent Statement

Ac Add Collection Activity



Name •

Save

Cancel