## **Contract Types Overview**

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Contract Types are used to identify the type of contract your customer has signed. Using contracts is an optional feature.

Contract types can be for:

- New Installations
- System Upgrades
- Maintenance Agreements
- Monitoring Agreements
- Inspection Agreements

When a contract is created for a customer, it may be saved at the Customer level or at the Site level.

Each Contract Type allows a user to specify details and defaults related to the type. Setting up defaults expedites the data entry process.

- Length of contract (in days)
- Types of Systems for which the contract could be used
  - Labor Warranty Type
  - Parts Warranty Type
- RMR
  - Default monthly RMR Rate
  - Default billing frequency

