Contract Types Overview

Contract Types are used to identify the type of contract your customer has signed. Using contracts is an optional feature.

Contract types can be for:

- New Installations
- System Upgrades
- Maintenance Agreements
- Monitoring Agreements
- Inspection Agreements

When a contract is created for a customer, it may be saved at the Customer level or at the Site level.

Each Contract Type allows a user to specify details and defaults related to the type. Setting up defaults expedites the data entry process.

- Length of contract (in days)
- Types of Systems for which the contract could be used
    - Labor Warranty Type
    - Parts Warranty Type
- RMR
    - Default monthly RMR Rate
    - Default billing frequency