## **Delete a Service Level**

Last Modified on 03/04/2025 5:07 pm EST

To delete a Service Level, from the main menu, arrive at the Service Levels setup with this path: Setup > Operations > Service Levels.

The Service Levels list opens. Locate the Service Level you want to delete, and then click the Delete button.

*Note*: When you click Yes to delete a record, this does not delete the value from the database; Managely marks the record as "Inactive". In some cases, if a setup value was previously marked as "deleted", you can re-activate the deleted [inactivated] record. When selecting to view Inactive Only records, items that were previously "deleted", will appear in the inactive list.

+ Add Service Level					NO Show Inactive Service L	
Service Level Code	E Description	:	Invoice Parts	Invoice Labor		
Full Maintenance Contract	Full Maintenance Contract		ON O	ON O	J Edit	Delete
Gold Service	Premium		YES	YES	J Edit	Delete
Install - Contract Amount	Contract Pricing		ON O	ON O	J Edit	Delete
Install T & M	Installation - Time & Material		ND	YES	J Edit	Delete
Service Level Test 1	service level test one		YES	YES	J Edit	Delete
SVC Contract-COM	Service Contract - Commercial		ND	ON O	Jedit Edit	Delete
SVC T&M RES	Time and Material Residential		YES	YES	J Edit	Delete

A confirmation message is displayed. Click the Yes button to proceed with the deletion (inactivation) of the record.

