

Delete a Service Level

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To delete a Service Level, from the main menu, arrive at the Service Levels setup with this path: Setup > Operations > Service Levels.

The Service Levels list is displayed. Locate the Service Level you want to delete, and then click the **Delete** button.

Note: When you select Yes to accept the deletion of the record, this does not delete the value from the database; it marks the record as “Inactive”. In some cases, if a setup value was previously marked as “deleted”, you can re-activate the deleted [inactivated] record. When selecting to view Inactive Only records, items that were previously “deleted”, will appear in the inactive list.

Service Levels

+ Add Service Level NO Show Inactive Service Levels

| Service Level Code | Description | Invoice Parts | Invoice Labor | |
|---------------------------|--------------------------------|--------------------------------------|--------------------------------------|---|
| Full Maintenance Contract | Full Maintenance Contract | <input type="radio"/> NO | <input type="radio"/> NO | <input type="button" value="Edit"/> <input type="button" value="Delete"/> |
| Gold Service | Premium | <input checked="" type="radio"/> YES | <input checked="" type="radio"/> YES | <input type="button" value="Edit"/> <input type="button" value="Delete"/> |
| Install - Contract Amount | Contract Pricing | <input type="radio"/> NO | <input type="radio"/> NO | <input type="button" value="Edit"/> <input type="button" value="Delete"/> |
| Install T & M | Installation - Time & Material | <input type="radio"/> NO | <input checked="" type="radio"/> YES | <input type="button" value="Edit"/> <input type="button" value="Delete"/> |
| Service Level Test 1 | service level test one | <input checked="" type="radio"/> YES | <input checked="" type="radio"/> YES | <input type="button" value="Edit"/> <input type="button" value="Delete"/> |
| SVC Contract-COM | Service Contract - Commercial | <input type="radio"/> NO | <input type="radio"/> NO | <input type="button" value="Edit"/> <input type="button" value="Delete"/> |
| SVC T&M RES | Time and Material Residential | <input checked="" type="radio"/> YES | <input checked="" type="radio"/> YES | <input type="button" value="Edit"/> <input type="button" value="Delete"/> |

1 - 7 of 7 items

A confirmation message is displayed. Click the **Yes** button to proceed with the deletion (inactivation) of the record.

