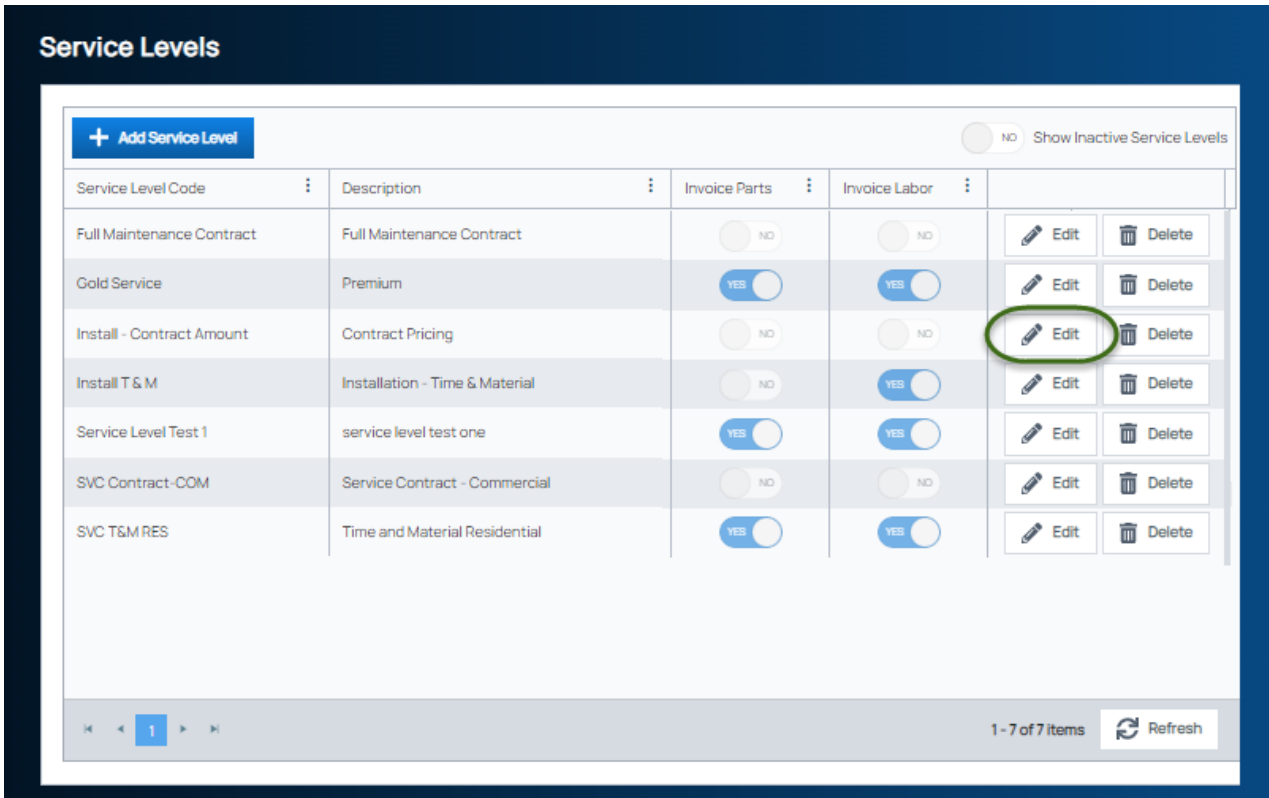


# Edit a Service Level

Last Modified on 03/04/2025 5:06 pm EST

To edit a Service Level, from the main menu, arrive at the Service Levels setup with this path: Setup > Operations > Service Levels.

The Service Levels list opens. Locate the Service Level you want to edit, and then click the **Edit** button.



The Service Level form is displayed. Make the necessary changes, and then click the **Save** button when finished.

**Service Level** ✕

Service Level Code • Install - Contract Amount ✕

Description • Contract Pricing ✕

Base Service Fee  ▲ ▼

Service Item • Inspection Parts-No Tax ▼

Invoice Labor  NO

Hourly Labor Rate  ▲ ▼

Labor Item • Service Labor - Taxable ▼

Billing Increment • 60 Minutes ▼

Billing After Minutes  ▲ ▼

Invoice Parts  NO

Other Charges  NO

Other Item  ▼

Other Amount  ▲ ▼

Inactive  NO