

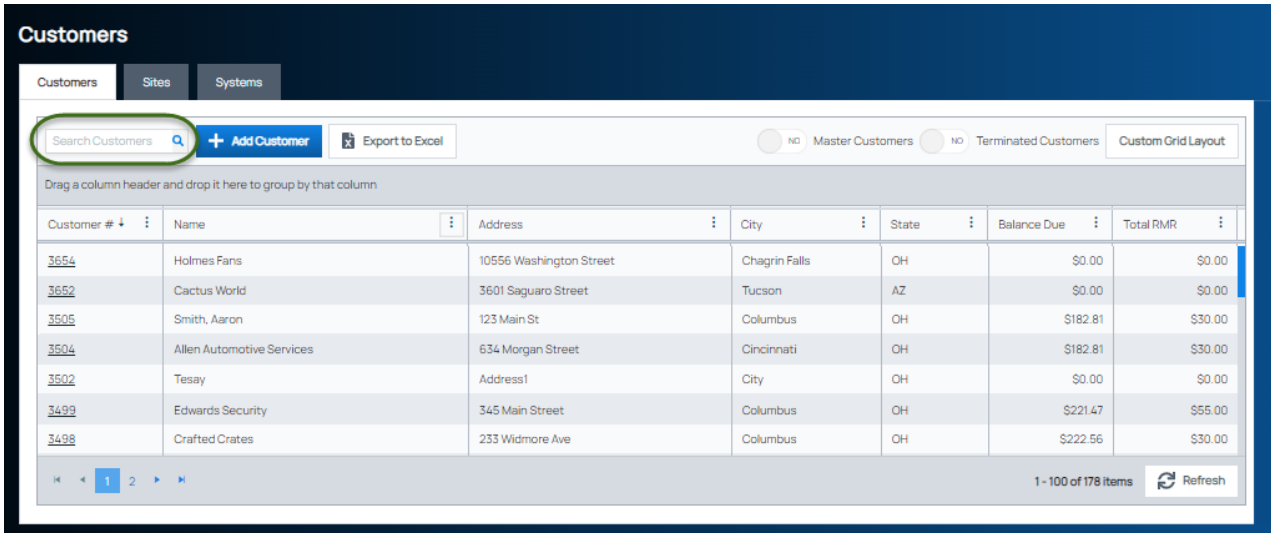
# RMR Custom Fields

Last Modified on 12/12/2024 1:19 pm EST

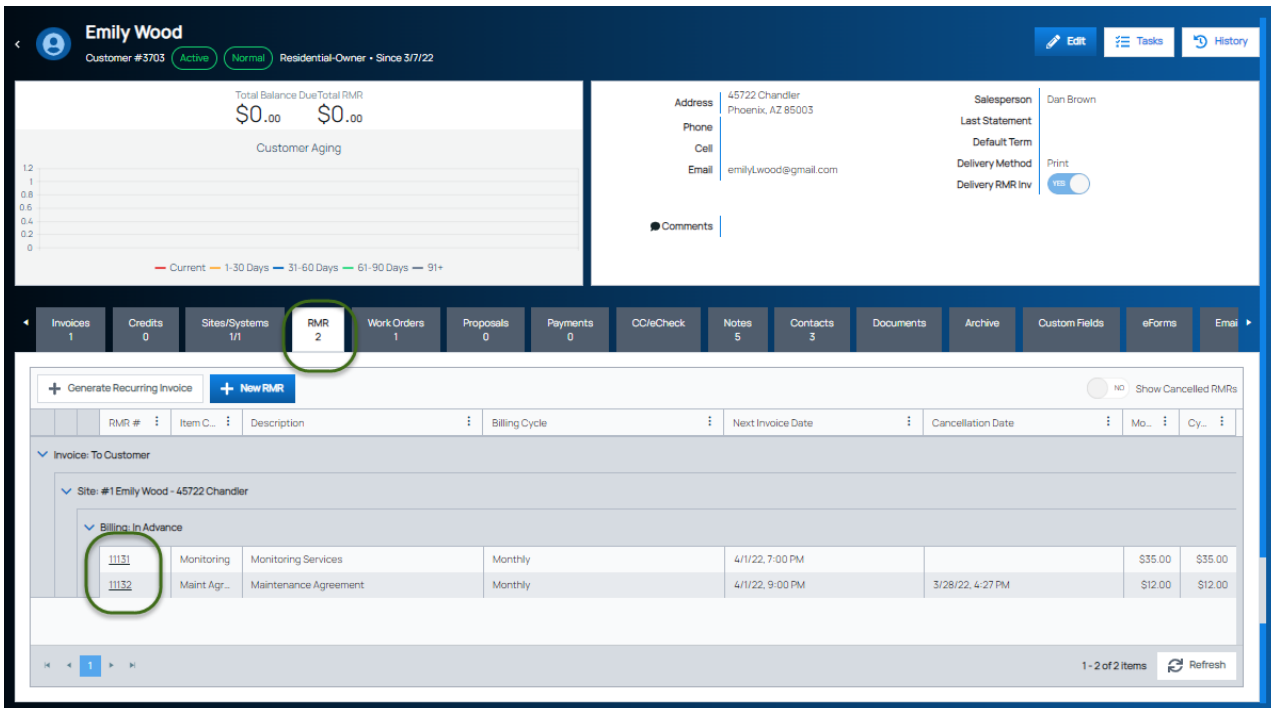
To access the RMR Custom Fields, you must first open a customer record.

From the main menu, arrive at the Customers list with this path: CRM > Customers.

The Customers list will be displayed. Locate the customer in the list, and then click on the hyperlink in the Customer # column to open the customer record.



The Customer record will be displayed. Click on the RMR tab. A list of RMR's attached to the Customer will be listed in the grid area. Click on the hyperlink to the left of the RMR for which you want to access the custom fields.



The RMR record will be displayed. Click on the Custom Fields tab.

In the bottom panel of the page, the custom fields will be displayed. Enter information according to your company's

policies and procedures.

When finished entering information, click on the Save button.

< RMR 11131 Edit History

Emily Wood

Monthly Amount \$35.00	Cycle Amount \$35.00	Original Monthly Amount \$0.00	Item Description	Monitoring Monitoring Services	Activation Date April 8, 2022	RMR Group Non-Arrears
Original Cycle Amount \$0.00	Quantity Rate \$0.00		Invoice In Arrears <input type="radio"/> NO		RMR Cycle Start Date April 1, 2022	P.O. Number -
			Do Not Prorate <input type="radio"/> NO		Next Invoice Date April 1, 2022	Deferred Posting Day 1
			Use Cycle Amount <input type="radio"/> NO		Last Invoice Date March 1, 2022	Discount -
			Qty Based Billing <input type="radio"/> NO		Cancellation Date	
			Include Memo <input type="radio"/> NO		Custom Date	
					Billing Cycle Monthly	

Tracking **Custom Fields** Royalties/Commissions

History Save Cancel

RateIncrease?  OFF

RateIncreaseDate

Tracking **Custom Fields** Royalties/Commissions

History Save Cancel

RateIncrease?  OFF

RateIncreaseDate