

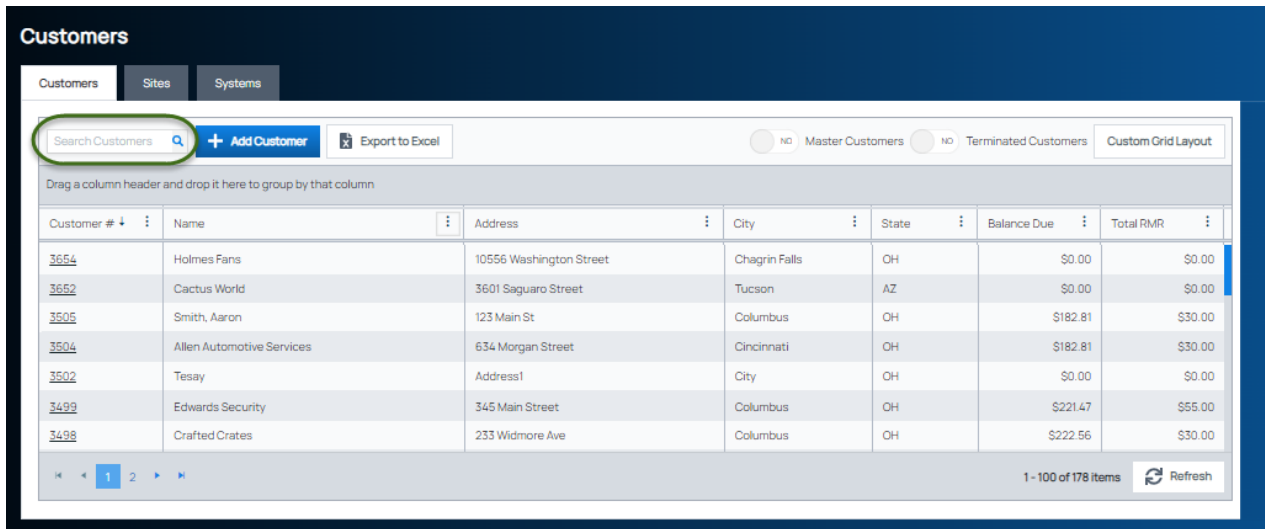
# Delete a Work Order Note

Last Modified on 04/28/2022 10:31 am EDT

To delete a Work Order Note, you must first access the customer record.

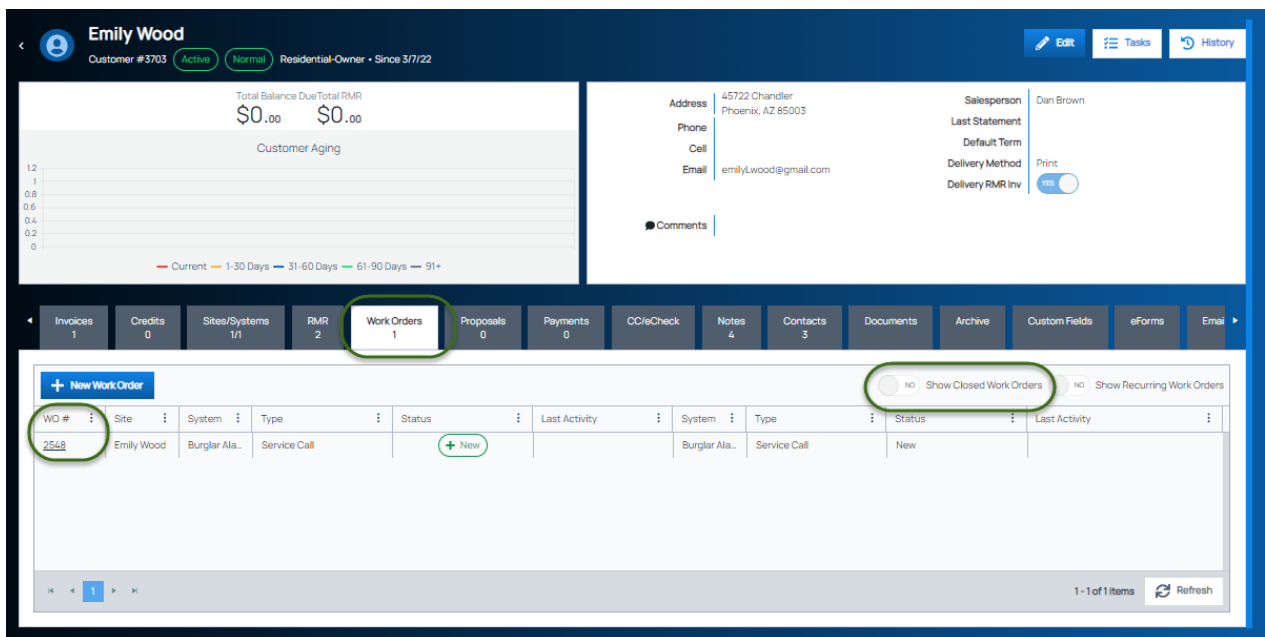
From the main menu, arrive at the Customers list with this path: Accounts Receivable> Customers.

The Customers list will be displayed. Locate the customer in the list, and then click on the hyperlink in the Customer # column to open the customer record.



The Customer record will be displayed. Click on the Work Orders tab. A list of all open Work Orders will be displayed. In the WO# column, click on the hyperlink of the Work Order for which you want to delete a Note.

If the Work Order has been closed, click on the Show Closed Work Orders button to locate the work order.



The Work Order record will be displayed. Click on the Notes tab. Locate the note you want to delete, and then click on the Delete button (trashcan icon).

**Work Order 2548** Edit History Tasks Deliver/Print

Wood, Emily - 3703 Emily Wood Burglar Alarm - 3703-01

Service Fee	Labor	Est. Tax	Total
\$85.00	\$0.00	\$0.00	\$0.00

Map: 45722 Chandler Phoenix, AZ 85003

Type	Service Call	Salesperson	Dan Brown
Requested By	-	Sales Package	-
Phone	-	Service Level	SVC T&M RES
Email	emilylwood@gmail.com	Base	85
PO Number	-	Increment	15
Proposal	-	Labor	75
Work Order Date	March 20, 2022	Bill After	30
Next Appointment	-	Warranty Labor	1 Year Parts & Labor
Technician	-	Warranty Parts	1 Year Parts & Labor

Appointments | Items 1 | Parts 0 | RMR 0 | Billing | **Notes** | System Parts | System Notes | Zones | Purchase Orders 0 | Site Work Order History | Documents | General Ledger | Part

**+ Add Note**

Note: Must arrive promptly at 7am. Customer has agreed to pay overtime for the first hour.

**Please confirm**

Are you sure you want to delete the note?

Type: Standard | Expiration: |

1 - 1 of 1 items

A confirmation message will be displayed. Click the Yes button to proceed with the deletion of the record.