

Tech Time Report

Last Modified on 04/21/2022 3:36 pm EDT

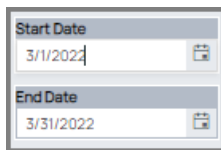
This report prints Labor Hours performed by technicians on Work Orders and Recurring Work Orders.

The hours displayed are based on the dispatch times entered for the technician appointments for work orders.

Report Parameters

The parameters available for this report are:

- Start and End Date

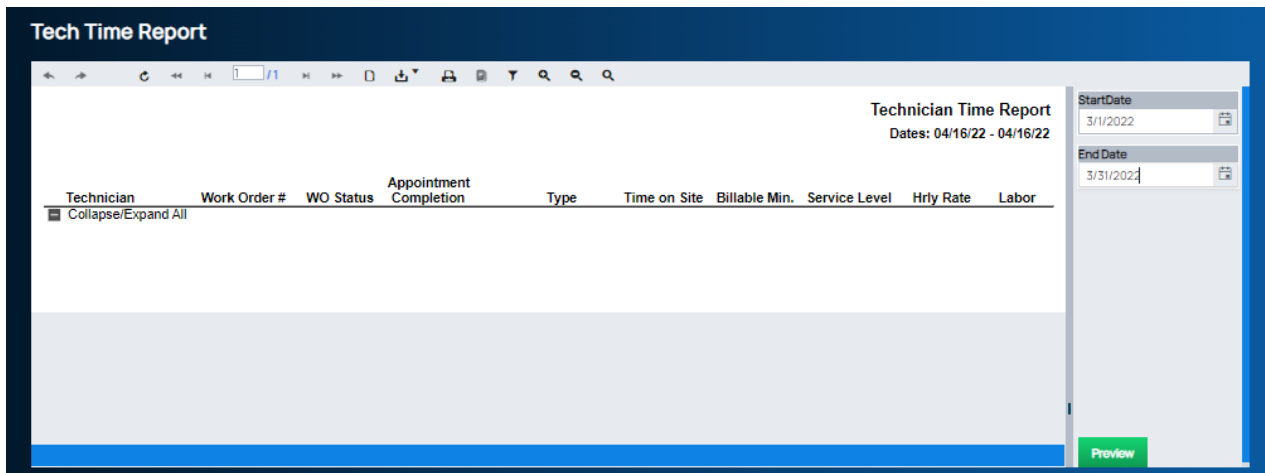


A screenshot of a web form with two input fields. The first field is labeled 'Start Date' and contains the text '3/1/2022'. The second field is labeled 'End Date' and contains the text '3/31/2022'. Both fields have a small calendar icon to their right.

Generate the Tech Time Report

To generate this report, navigate to Reports > Customer > Tech Time Report.

The Tech Time Report page is displayed. In the Parameters area, make the desired selections. When finished, click on the Preview button.



A screenshot of a web application interface for the 'Tech Time Report'. The page title is 'Tech Time Report'. On the right side, there is a 'Parameters' area with two date pickers: 'StartDate' set to '3/1/2022' and 'EndDate' set to '3/31/2022'. Below the parameters, the report title 'Technician Time Report' is displayed with the dates '04/16/22 - 04/16/22'. A table header is visible with columns: 'Technician', 'Work Order #', 'WO Status', 'Appointment Completion', 'Type', 'Time on Site', 'Billable Min.', 'Service Level', 'Hrly Rate', and 'Labor'. A 'Collapse/Expand All' button is located below the header. At the bottom right of the page, there is a green 'Preview' button.

The report results are based on the selections in the parameters area. Users may use the function buttons to print or export the report.

Tech Time Report



Best Security

Technician Time Report

Dates: 03/01/22 - 03/31/22

Technician	Work Order #	WO Status	Appointment Completion	Type	Time on Site	Billable Min.	Service Level	Hrly Rate	Labor
Collapse/Expand All									
Drake, Justin	2559	New	03/29/22	Service Call	0.00	0	Premium	15	\$0.00
<i>Total for Drake, Justin</i>						<u>0</u>			<u>\$0.00</u>
Franklin, Peter	2558	New	03/30/22	CCTV Installation - Residential	60.00	30	Time and Material - Commercial	150	\$75.00
<i>Total for Franklin, Peter</i>						<u>30</u>			<u>\$75.00</u>
Johnson, James	2552	Void Work Order	03/29/22	Service Call	0.00	180	Time and Material Residential	75	\$225.00
Johnson, James	2553	Completed	03/29/22	Service Call	0.00	195	Time and Material Residential	75	\$243.75
<i>Total for Johnson, James</i>						<u>375</u>			<u>\$468.75</u>