

RMR Cancellation Report

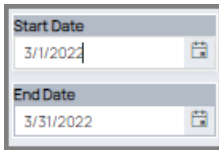
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The RMR Cancellations Report displays RMRs where the cancellation date is within a specific date range. This report is grouped by Recurring Reason Code.

Report Parameters

The parameters available for this report are:

- Start and End Date

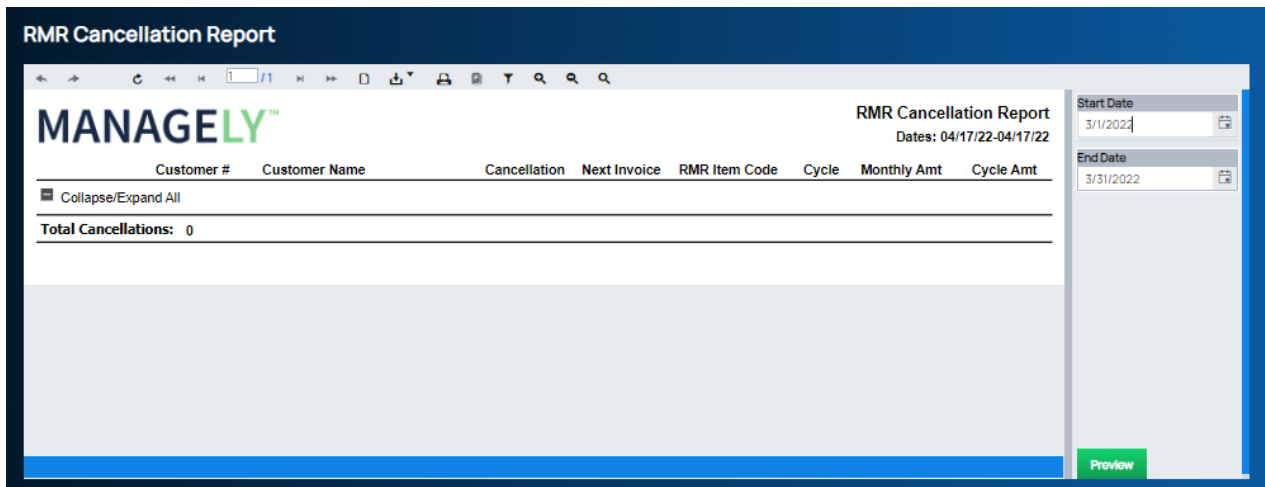


A screenshot of a form with two input fields. The first field is labeled 'Start Date' and contains the text '3/1/2024'. The second field is labeled 'End Date' and contains the text '3/31/2022'. Both fields have a small calendar icon to their right.

Generate the RMR Cancellation Report

To generate this report, navigate to Reports > Customer > RMR Cancellation Report.

The RMR Cancellation Report page is displayed. In the Parameters area, make the desired selections. When finished, click on the Preview button.



A screenshot of the 'RMR Cancellation Report' interface. The title bar reads 'RMR Cancellation Report' and 'Dates: 04/17/22-04/17/22'. The main area features a table with columns: Customer #, Customer Name, Cancellation, Next Invoice, RMR Item Code, Cycle, Monthly Amt, and Cycle Amt. Below the table, there is a 'Collapse/Expand All' button and a summary line that reads 'Total Cancellations: 0'. On the right side, there are two date selection fields: 'Start Date' with '3/1/2024' and 'End Date' with '3/31/2022'. At the bottom right, there is a green 'Preview' button.

The report results are based on the selections in the parameters area. Users may use the function buttons to print or export the report.

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Dates: 03/01/22-03/31/22

Customer #	Customer Name	Cancellation	Next Invoice	RMR Item Code	Cycle	Monthly Amt	Cycle Amt
<input type="checkbox"/> Collapse/Expand All							
<input type="checkbox"/> Recurring Reason: Unhappy with Service							
1170	Blyde, Marty	03/04/22	04/01/22	Monitoring	Q	30.00	90.00
Totals: Unhappy with Service						1	30.00
<input type="checkbox"/> Recurring Reason: Customer Moved							
3699	Steve's Snow Blowing	03/22/22	03/01/23	Radio Backup	A	25.00	300.00
Totals: Customer Moved						1	25.00
Total Cancellations: 2							55.00