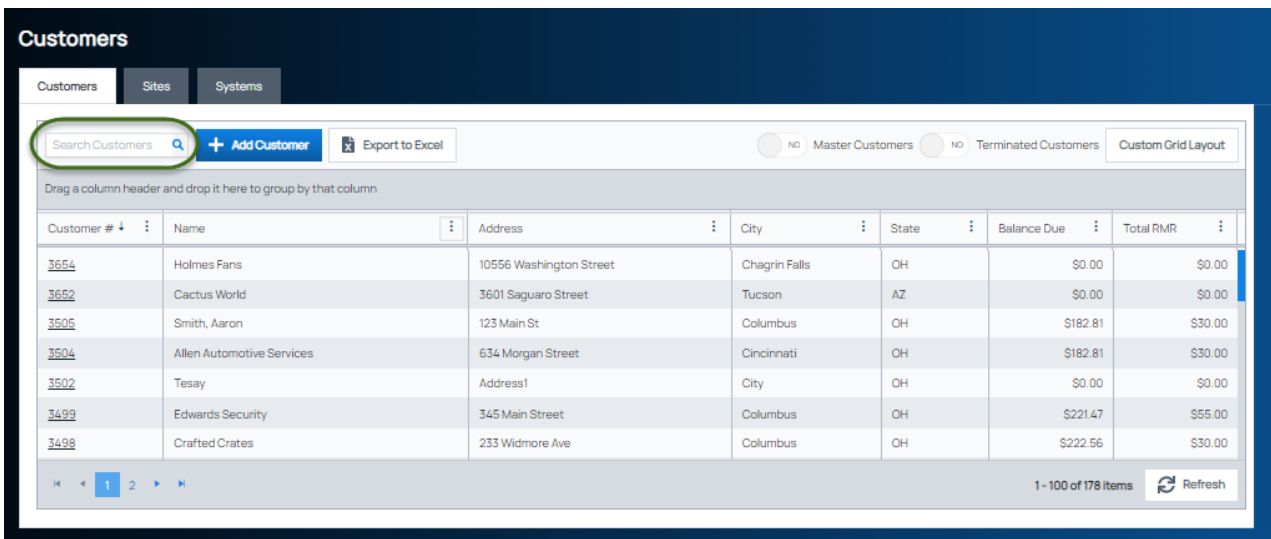# Delete System RMR

Last Modified on 12/12/2024 2:46 pm EST

You can delete an RMR record only if the RMR has never invoiced and you have permissions to delete RMR.
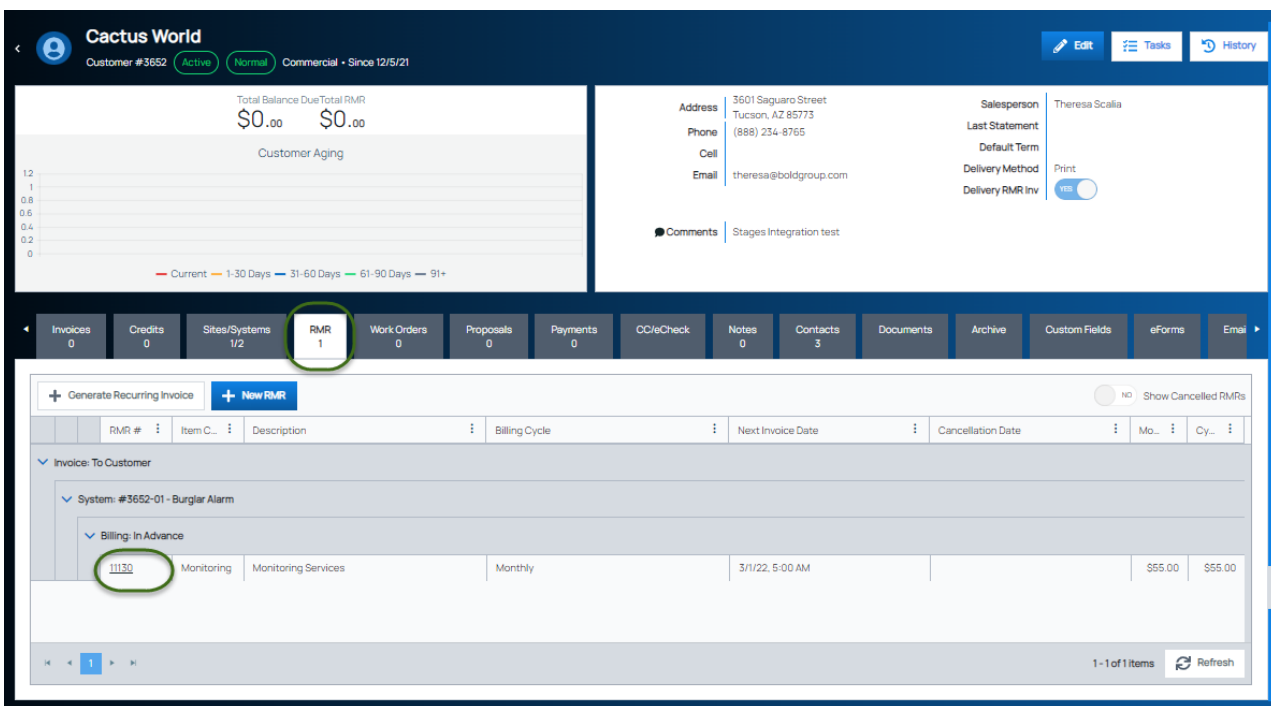
RMR records are attached to a Customer record, so you must first access the customer record.

From the main menu, arrive at the Customers list with this path: CRM > Customers.

The Customers list opens. Locate the Customer in the list, and then click on the hyperlink in the Customer # column to open the customer record.

The Customer record opens. Click on the RMR tab. A list of RMRs attached to the Customer is shown in the grid area. Click on the hyperlink to the left of the RMR you want to delete.

The RMR record opens. Click the Edit button located at the upper right of the page.

The RMR record opens in edit mode. Once the RMR record is in edit mode, click the Delete button located at the upper right of the page.

A confirmation message opens. Click the Yes button to proceed with the deletion of the record.