

# Delete System RMR

Last Modified on 05/05/2022 5:15 pm EDT

A User is able to delete an RMR record only if the RMR has never invoiced and the User has permissions to delete RMR.

RMR records are attached to a Customer record, so you must first access the customer record.

From the main menu, arrive at the Customers list with this path: Accounts Receivable > Customers.

The Customers list will be displayed. Locate the Customer in the list, and then click on the hyperlink in the Customer # column to open the customer record.

Customer #	Name	Address	City	State	Balance Due	Total RMR
<a href="#">3654</a>	Holmes Fans	10556 Washington Street	Chagrin Falls	OH	\$0.00	\$0.00
<a href="#">3652</a>	Cactus World	3601 Saguario Street	Tucson	AZ	\$0.00	\$0.00
<a href="#">3505</a>	Smith, Aaron	123 Main St	Columbus	OH	\$182.81	\$30.00
<a href="#">3504</a>	Allen Automotive Services	634 Morgan Street	Cincinnati	OH	\$182.81	\$30.00
<a href="#">3502</a>	Tesay	Address1	City	OH	\$0.00	\$0.00
<a href="#">3499</a>	Edwards Security	345 Main Street	Columbus	OH	\$221.47	\$55.00
<a href="#">3498</a>	Crafted Crates	233 Widmore Ave	Columbus	OH	\$222.56	\$30.00

The Customer record will be displayed. Click on the RMR tab. A list of RMRs attached to the Customer will be listed in the grid area. Click on the hyperlink to the left of the RMR you want to delete.

RMR #	Item C...	Description	Billing Cycle	Next Invoice Date	Cancellation Date	Mo...	Cy...
<a href="#">11130</a>	Monitoring	Monitoring Services	Monthly	3/1/22, 5:00 AM		\$55.00	\$55.00

The RMR record will be displayed. Click on the Edit button located at the upper right of the page.

< RMR 11131 Edit History

Emily Wood

Monthly Amount <b>\$35.00</b>	Cycle Amount <b>\$35.00</b>	Original Monthly Amount <b>\$0.00</b>	Item Monitoring	Activation Date March 7, 2022	RMR Group Non-Arrars
Original Cycle Amount <b>\$0.00</b>	Quantity Rate <b>\$0.00</b>		Description Monitoring Services	RMR Cycle Start Date March 1, 2022	P.O. Number -
			Invoice In Arrears <input type="radio"/> NO	Next Invoice Date March 1, 2022	Deferred Posting Day 1
			Do Not Prorate <input type="radio"/> NO	Last Invoice Date	Discount -
			Use Cycle Amount <input type="radio"/> NO	Cancellation Date	
			Qty Based Billing <input type="radio"/> NO	Custom Date	
			Include Memo <input type="radio"/> NO	Billing Cycle Monthly	

Tracking Custom Fields Royalties/Commissions

The RMR record will be displayed in edit mode. Once the RMR record is in edit mode, click the Delete button located at the upper right of the page.

< RMR 11132 Save Cancel Cancel RMR Delete

Emily Wood

Monthly Amount <b>\$12.00</b>	Item Maint Agreement	Activation Date 3/7/2022	Discount Item
Cycle Amount <b>\$12.00</b>	Description Maintenance Agreement	RMR Cycle Start Date 3/1/2022	Monthly Amount \$12.00
Original Monthly Amount <b>\$0.00</b>	Invoice In Arrears <input type="radio"/> OFF	Next Invoice Month 3/1/2022	Cycle Amount \$12.00
Original Cycle Amount <b>\$0.00</b>	Do Not Prorate <input type="radio"/> OFF	Last Invoice Date	Default Cost \$0.00
Quantity Rate <b>\$0.00</b>	Use Cycle Amount <input type="radio"/> OFF	Custom Date	
	Qty Based Billing <input type="radio"/> OFF	Billing Cycle Monthly	
	Include Memo <input type="radio"/> OFF	Recurring Reason New Sale	
	Memo	RMR Group Non-Arrars	
		P.O. Number	
		Deferred Posting Day 1	

A confirmation message will be displayed. Click the Yes button to proceed with the deletion of the record.

Are you sure? X

Are you sure you want to delete?