Inactivate a System

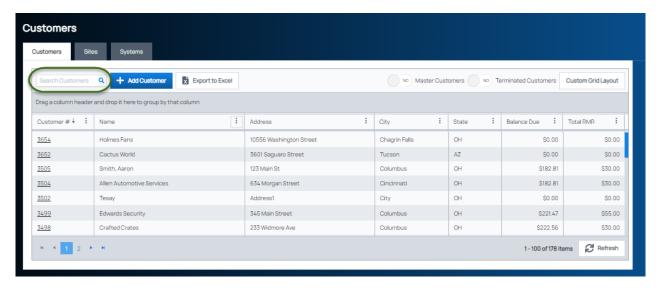
Last Modified on 05/01/2022 6:18 am EDT

A System is attached to a Site, which is attached to Customer record. To inactivate a System, you must first access the customer record.

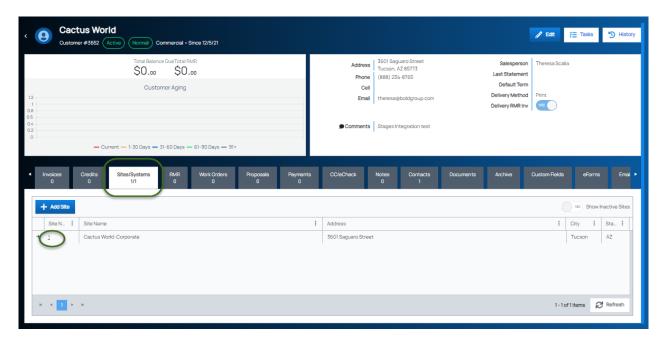
From the main menu, arrive at the Customers list with this path: Accounts Receivable > Customers.

The Customers list will be displayed. If you know the name of the customer to which the Site is attached, locate the Customer, and then click on the hyperlink in the Customer # column to open the customer record.

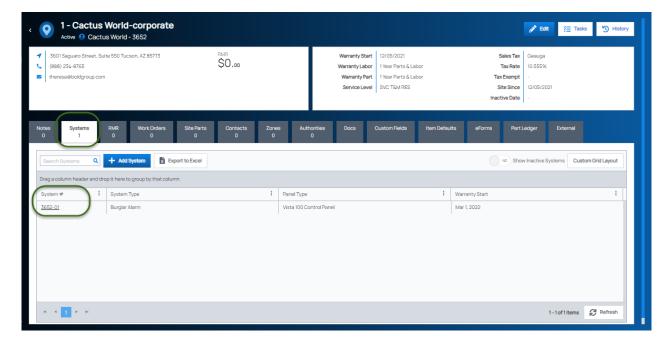
If you do not know the customer number or customer name to which the Site is attached, however you do know the Site Name, click on the Sites tab to search for the customer by Site Name.



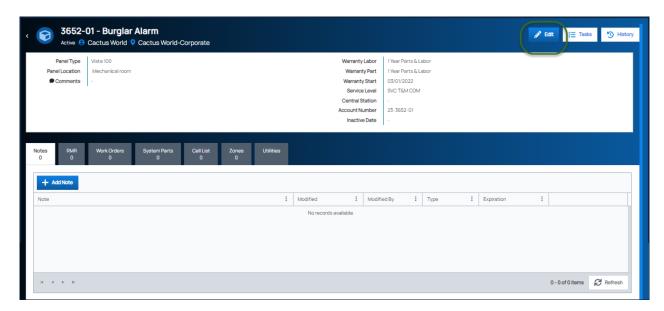
The Customer record will be displayed. Click on the Sites/Systems tab, and then in the Site Number column, click on the hyperlink of the Site to which System is attached that you want to edit.



The Site record will be displayed. Click on the Systems tab. A list of Systems attached to the Site will be listed in the grid area. In the System Number column, click on the hyperlink of the System you want to edit.



The System record will be displayed. Click on the Edit button located at the upper right of the page.



The System record will open in edit mode.

Once the System record is in edit mode, set the Inactive toggle button to On. The Inactive Date will auto-fill with today's date and cannot be modified. Click the Save button when finished.

