

Remove Site RMR Cancellation

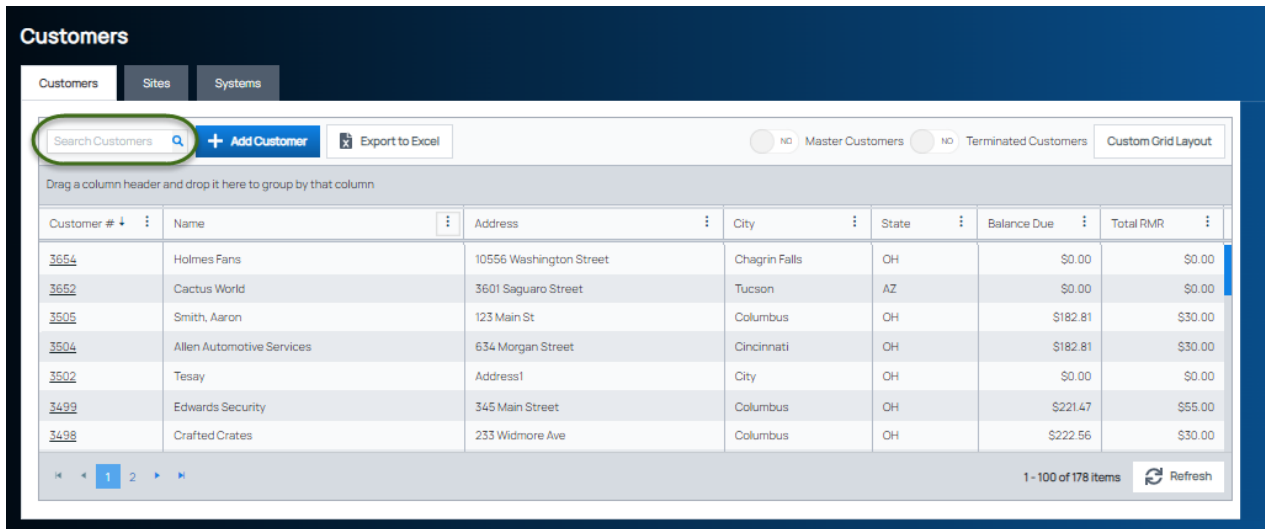
Last Modified on 05/01/2022 6:24 am EDT

A User is able to remove an RMR cancellation only if the original cancellation date has not passed, and the User has permissions to edit RMR.

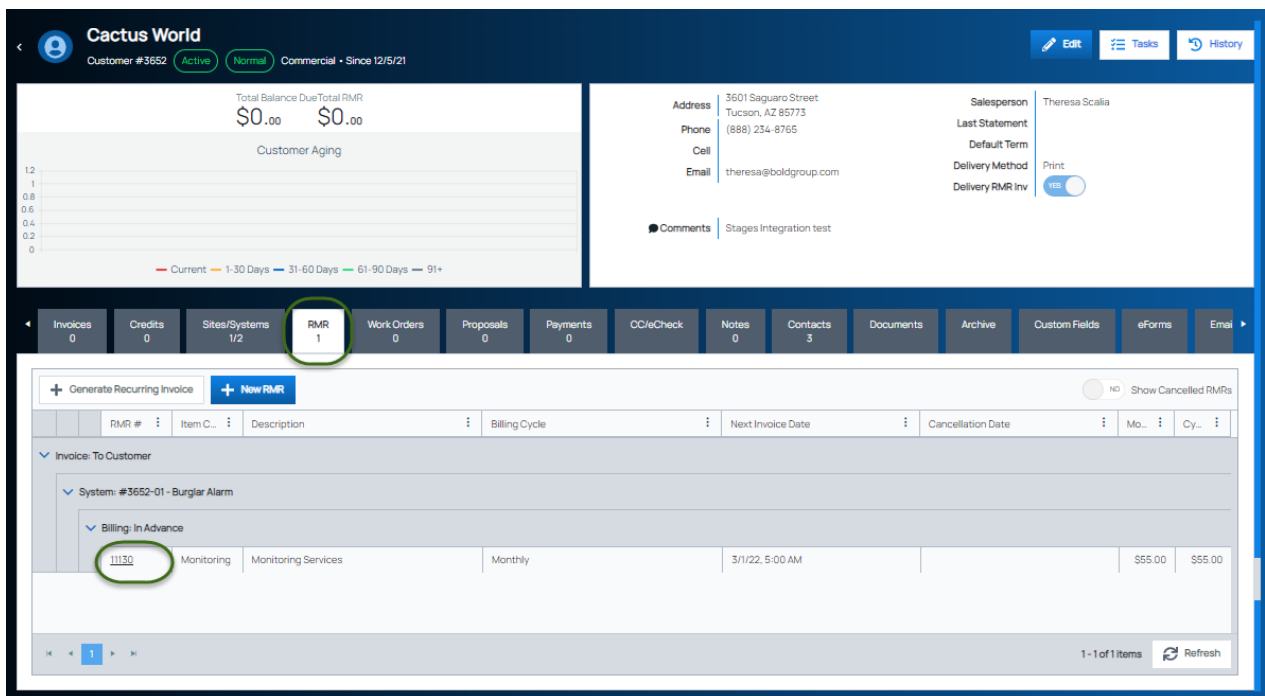
RMR records are attached to a Customer record, so you must first access the customer record.

From the main menu, arrive at the Customers list with this path: Accounts Receivable> Customers.

The Customers list will be displayed. Locate the Customer in the list, and then click on the hyperlink in the Customer # column to open the customer record.



The Customer record will be displayed. Click on the RMR tab. A list of RMR's attached to the Customer will be listed in the grid area. Click on the hyperlink to the left of the RMR for which you want to remove a cancellation.



The RMR record will be displayed. Click on the Edit button located at the upper right of the page.

RMR 11131 Edit History

Emily Wood

Monthly Amount \$35.00	Cycle Amount \$35.00	Original Monthly Amount \$0.00
Original Cycle Amount \$0.00	Quantity Rate \$0.00	

Item Monitoring	Activation Date March 7, 2022	RMR Group Non-Arrears
Description Monitoring Services	RMR Cycle Start Date March 1, 2022	P.O. Number -
Invoice In Arrears <input type="radio"/> NO	Next Invoice Date March 1, 2022	Deferred Posting Day 1
Do Not Prorate <input type="radio"/> NO	Cancellation Date	Discount -
Use Cycle Amount <input type="radio"/> NO	Custom Date	
Qty Based Billing <input type="radio"/> NO	Billing Cycle Monthly	
Include Memo <input type="radio"/> NO		

Tracking Custom Fields Royalties/Commissions

The RMR record will be displayed in edit mode. Once the RMR record is in edit mode, click the Remove Cancellation button located at the upper right of the page.

RMR 11132 Save Cancel Remove Cancellation

Emily Wood

Monthly Amount \$12.00	Item Maint Agreement	Activation Date 3/8/2022	Discount Item
Cycle Amount \$12.00	Description Maintenance Agreement	RMR Cycle Start Date 3/1/2022	Monthly Amount \$12.00
Original Monthly Amount \$0.00	Invoice In Arrears <input type="radio"/> OFF	Next Invoice Month 4/1/2022	Cycle Amount \$12.00
Original Cycle Amount \$0.00	Do Not Prorate <input type="radio"/> OFF	Last Invoice Date 3/1/2022	Default Cost \$0.00
Quantity Rate \$0.00	Use Cycle Amount <input type="radio"/> OFF	Custom Date	
	Qty Based Billing <input type="radio"/> OFF	Billing Cycle Monthly	
	Include Memo <input type="radio"/> OFF	Recurring Reason New Sale	
	Memo	RMR Group Non-Arrears	
		P.O. Number	
		Deferred Posting Day 1	

The Remove RMR Cancellation form will be displayed. Select the appropriate Recurring Reason for removing the cancellation, and then click on the Save button at the bottom of the form.

Remove RMR Cancellation

Recurring Reason • Customer Request

Save Cancel

A confirmation message will be displayed. Click the Yes button to proceed with the removal of the cancellation.

Please confirm

Removing the cancellation date will make this RMR active again. Are you sure you want to do this?

Yes No