Managely Release Notes

November 2026

Version 5.3.77.18

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Enhancements

GL

Improved Performance of the General Ledger Lookup Used When Opening Work Orders

We improved how Managely finds General Ledger entries that are related to a work order. Before this change, opening a work order could take several seconds for dealers with a large amount of General Ledger history. Most of that time was spent counting the entries shown on the General Ledger tab of the work order.

The lookup that finds these entries previously combined several different searches into one large request. We replaced it with separate, simpler searches whose results are then combined. The entries that are found and the count that is shown remain the same. This change is designed to reduce the time needed to open work orders for dealers with a large General Ledger history. The same improved lookup is also used by the General Ledger grids.

Application Corrections

Payment General Ledger Sync Now Works for Payments Refunded Before the Earlier Refund Accounting Update

We corrected an issue that prevented the General Ledger sync from working for certain payments. It affected payments that were refunded before the earlier refund accounting update was released. When the sync was run for one of these payments, it failed with the message “Credit Total must match Debit Total.” Because of this failure, the General Ledger entries for these payments could not be corrected.

The cause was that the calculation for the Undeposited Funds amount was not updated when the refund accounting rules were changed. As a result, the sync tried to post an entry with no debit to Undeposited Funds, while still posting a credit to Unapplied Cash for the refunded amount. The entry was out of balance, and the sync was rejected.

The calculation now matches the current refund accounting rules. When the sync is run for an affected payment, it posts one balanced entry that debits Undeposited Funds and credits Unapplied Cash for the refunded amount. The Accounts Receivable amounts are not changed.

This change does not affect how General Ledger entries are created for new payments, refunds, or edited payments. Payments that were refunded before the earlier refund accounting update can now be corrected by running the General Ledger sync again.