Managely Release Notes

November 2026

Version 5.3.77

MANAGELY®

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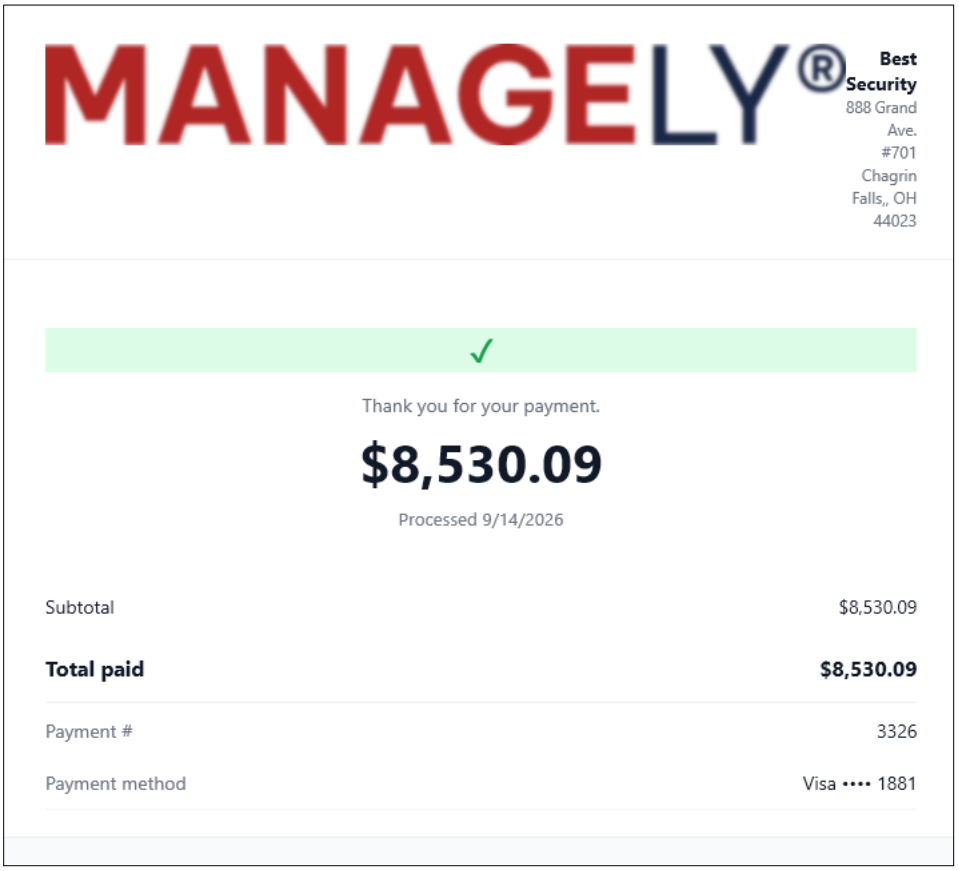
Enhancements

CRM

Updated Payment Email Receipt and PDF Receipt Attachment

We updated the look of the payment email receipt and the PDF receipt attachment.

Email Receipt:



PDF Receipt Attachment:



MANAGELY®

Payment Receipt

Best Security
888 Grand Ave.
#701
Chagrin Falls,, OH 44023

PAYMENT #	PAYMENT DATE	CUSTOMER #	METHOD
3326	**09/14/2026**	**3501**	**Visa •••• 1881** AUTH 1NK817

RECEIVED FROM
A Business Company
123 Main St
Columbus, OH 43204

REMIT TO
Best Security
220 36th St
#701
Chagrin Falls,, NY 44023

Subtotal	$8,530.09
Total paid	**$8,530.09**

GL

Retained Earnings is now a Control Account [00168732]

Managely previously allowed users to post a journal entry directly to the Retained Earnings account. The system now treats Retained Earnings as a control account, so journal entries can no longer be made to it.

Application Corrections

100% deposit on work orders returning error

We fixed a problem that could prevent a work order from being closed when it was paid in full by a 100% deposit invoice. Users saw the error message “The total amount for the invoice must always be positive.”

The cause was that the sales tax shown on a work order was calculated differently from the sales tax on the invoice created when the work order was closed. Because the deposit is based on the work order total, even a one-cent difference in tax could make the final invoice total negative. This was most likely to

happen with sales tax codes that have several tax components. The work order now calculates its sales tax the same way the invoice does, so the work order total and the final invoice agree. As a result, a work order total may now differ by one cent from what it showed before. The work order also now uses the same tax date as the invoice.

Deposits are not taxed. Because a deposit is based on the work order total, which already includes tax, taxing the deposit again charged tax on tax and could leave the final invoice with a negative total. In Managely, the Taxable setting is now turned off and cannot be changed when an invoice line uses the deposit item. New advance deposit lines are also created as not taxable.

Receiving timeout error when exporting RMR list [00171685]

We fixed a problem where exporting a large Recurring Monthly Revenue (RMR) list to Excel could fail. A customer with more than 28,000 RMR records saw the message “The request exceeded the configured timeout of 00:00:30.”

Managely checks some fields before showing them to a user, because certain fields are shown only to specific kinds of users. Before this change, Managely ran that check on every field of every record in a result, including fields that have no such restriction. With a very large list, this added much extra work.

Managely now runs the check only on the fields that have a restriction. The result is the same as before, but a large list takes much less work to prepare. This is a general improvement, so it also applies to other large lists in Managely.

Note: The time an export takes depends on how many records it includes. Filtering the list first and exporting in smaller sets is faster than exporting a very large list all at once.

Out of Balance Invoices [00169994]

We corrected an issue that could cause the accounting entries for an invoice to be out of balance by one cent. This could happen when an invoice had sales tax that was made up of more than one tax rate. The affected invoices appeared on the Invoice GL Entries Balanced check under Integrity Checks, where the debit total and the credit total differed by one cent.

The cause was that each sales tax line was rounded to the nearest cent on its own, so the rounded lines did not always add up to the total sales tax for the invoice. The software now adjusts the sales tax lines so that they add up to the invoice’s total sales tax. Any leftover cent is applied to the tax line with the largest amount. This applies to both invoices and credits. As a result, new invoices and credits generate balanced accounting entries, and the total sales tax shown to customers does not change.

The line that receives the extra cent may now show a tax amount that is one cent different from the tax rate multiplied by the taxable amount. The accrual-based Sales Tax Report calculates its amounts from the tax rate, so it may show that one-cent difference on the adjusted line. The cash-based report uses the saved amounts and matches the invoice and the accounting entries.

Data Incorrect and not matching [00172456]

We fixed a problem where some work order numbers did not match the numbers shown on the Work Orders screens. The Data Backup export, found under Setup > Exports > Data Backup, listed a different set of work order numbers than the ones displayed in Managely. This made it difficult to compare exported data with what appears on screen.

The Data Backup export now uses the same work order numbers that appear in Managely. This applies to the work orders file, to the work order number shown with each item and part, and to the work order appointments file. The work order number on each item and part now matches the work order it belongs to, so the sheets can be linked together.

We made the same correction in two other places:

- The Work Order Number column in the Work Order Revenue report now shows the same work order number that appears in Managely.
- The Work Order Number column on the invoice and credit grids now shows the same number. Filtering by work order number on those grids now works with the number displayed in Managely. Invoices that do not have a work order continue to show a blank value.

Only the displayed and exported numbers were incorrect. Stored data was not affected, so no data repair is needed. Backups created before this change still contain the previous numbers, so we recommend creating a new backup after this release.