



# Managely Release Notes

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**MANAGELY**<sup>®</sup>

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## **Enhancements**

### **Accounts Payable > Print Checks**

#### **Improved Efficiency for Printing Checks**

We improved the print checks process so it runs faster and more efficiently.

## **Application Corrections**

### **Error when adding multiple photos to a work order "could not find file" - fewer photos at a time error received "cannot create a file when that file already exists" [00154300]**

When attempting to add several photos to a work order at once, an error appeared: "could not find file" followed by an unreadable string of characters. The message was unclear and did not indicate the root cause or next steps, making it difficult for users to resolve or work around.

Upload operations did not handle cases where database records and files were out of sync

We fixed a critical document path comparison bug and improved the handling of filesystem/database synchronization issues.

- If a file exists without a database record, the system deletes the orphaned file and replaces it with the uploaded file and logs a warning.
- If a database record exists without file, the system restores the missing file from the upload and logs a warning.
- If both exist, the system uses the existing record (this no change from current behavior).
- If neither exists, the system creates a new file and record (this is no change from current behavior).

### **Unapplied Credit is incorrect due to System Errors [00155231]**

The unapplied credit was incorrect across the Aging Report, GL, and Balance Sheet.

This bug was adding an extra GL entry, which debited Unapplied Credit and credited AR when clicking the one click credit button on an invoice, in addition to already crediting AR and debiting the revenue account. This meant that AR was credited twice for the same amount.

We fixed this issue by changing the system to look at whether a transaction has a Credited Invoice ID instead. This is a more accurate way to identify credit transactions that should be included in the calculations.

### **Unapplied Cash is incorrect due to System Errors [00155226]**

Unapplied cash amounts were incorrect across the Aging Report, GL, and Balance Sheet. This was caused by an original payment creating a GL entry that debited the unapplied cash account when refunding the payment and the refund payment process creating a GL entry debiting the unapplied cash account. So, unapplied cash as debited twice.

To resolve this, we changed the payment process to skip creating a GL entry debiting unapplied cash on the original entry. Only the refund payment will create an entry debiting unapplied cash.

### **Can't open collections [00156974]**

We corrected an error that users received when trying to open the Collections page.

### **Once work order is completed, the RMR is not going to customer page when using Sedona-X [00158248]**

The Sedona-X mobile application was not sending work order RMRs (Recurring Monthly Revenue records) when completing work orders.

We fixed this so that when the mobile app does not send RMR information, the system now automatically loads the existing RMR data from the work order instead of leaving it blank.