Managely Release Notes

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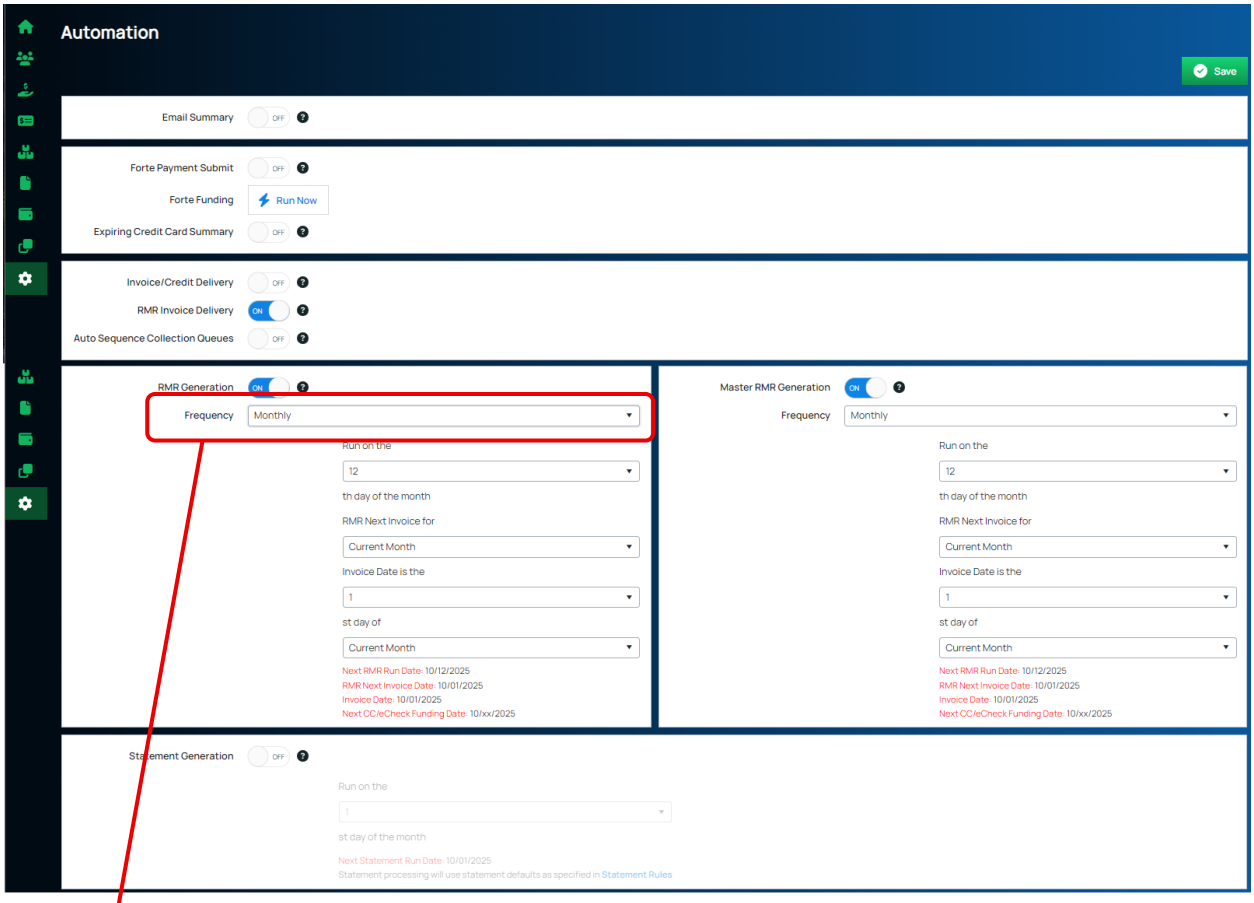
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Enhancements

Setup

Added Automation Frequency for Monthly or Daily [135961]

On the Automation page (Setup > Utilities > Automation), there is a new **Frequency** field for RMR generation. By default, this is set to Monthly, meaning automatic RMR generation happens once a month on the day selected. Setting this to Daily will run the RMR process every day (at 3:00 AM server time) for the RMRs for that day.



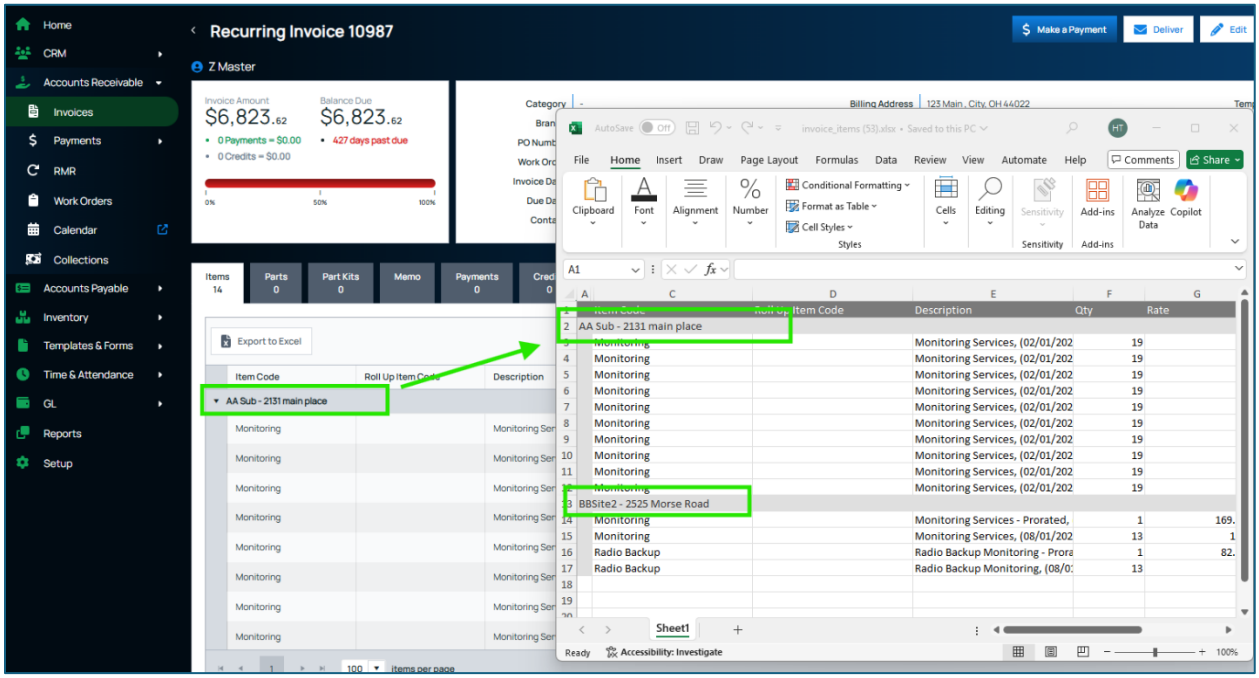


The advantage of running RMR daily is that dealers can distribute billing across the month, instead of having all RMR run on one day. Customer cycles start on each day of the month. The RMR process runs more frequently, operating over fewer RMR, so the performance will be faster.

Accounts Receivable

Added Site Information to Invoices Exported to Excel [145518]

When exporting invoices from Managely to Excel, the sites were not listed in the export file. We changed the Export to Excel functionality for Master Customer Invoice items to show site group headers as these can have items for multiple sites. Users can see this on Accounts Receivable > Invoices > Invoice # hyperlink > Items tab.



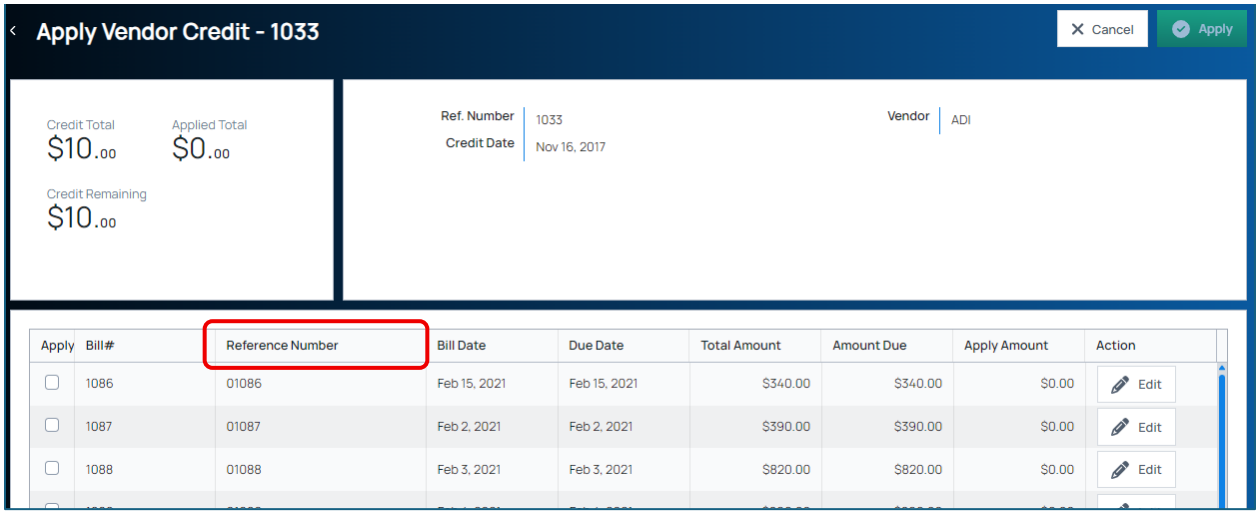
This helps dealers to identify which items belong to which locations when exporting spreadsheets containing invoice information.

Accounts Payable

Identifying Invoices when Applying Vendor Credit [146534]

When attempting to apply a vendor credit, there was no way to determine which invoice the credit should be applied to. To account for this, on the Apply Vendor Credit page (Accounts Payable > Bills > Credits tab

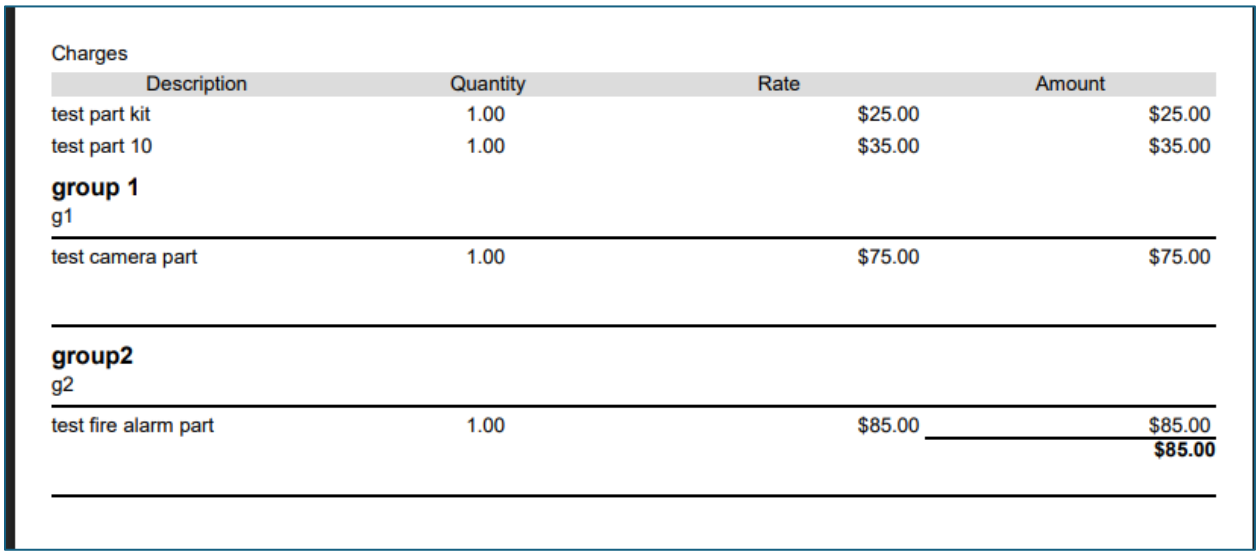
> Reference Number hyperlink > More button > Apply Credit), we added a new column called Reference Number, which shows the reference number so users can see what the credit should be applied to.



Templates

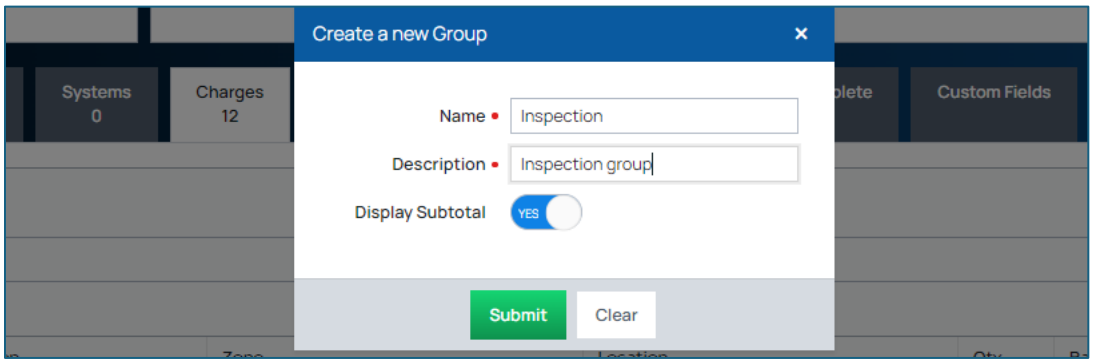
Proposal PDF Charges Table Shows Grouped Charges

On the proposal template, we changed the charges table so that is shows grouped charges (this is like the AlarmBiller product) and includes a subtotal for the group if the Display Subtotal option is set to YES.

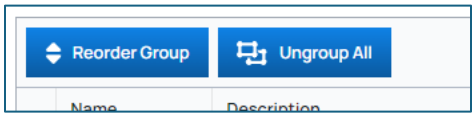


In the example, ungrouped charges are displayed at the top, followed by group 1 and then group 2. Group 1 does not have Display subtotal enabled, so it does not show the subtotal. Group2 has the option

enabled, so it shows the subtotal. Any ungrouped charges do not display subtotals. The **Display Subtotal** option can be accessed from the edit popup on a proposal group:



After creating groups, users can reorder them or ungroup the charges.



GL

Deferred Revenue Processing Improvements

This change causes recurring invoices to only recognize deferred revenue through the RMR Process Date when generating the invoice. Future deferred revenue can be recognized manually in the Process Deferred Income page or automatically on the Deferred Posting Day if Auto-Process Deferred Income is turned on (this setting is on Setup > Preferences GL Account tab).

This helps ensure that deferred revenue is properly recognized and processed in accounting periods so accounting teams can accurately close periods only when all deferred revenue has been properly recognized and recorded and helps ensure that GL entries are generated for deferred invoices.

Prevent Closure of Accounting Period with Unrecognized Deferred Revenue:

- Accounting periods cannot be closed if there is any deferred revenue that has not been fully recognized.
- This check is automatic and enforced before an accounting period is closed.

Deferred Entries for Late Recognized Revenue:

- If deferred revenue is recognized late (after the initial recognition period), the system automatically creates an entry for each relevant month, even if the accounting period has already been closed.

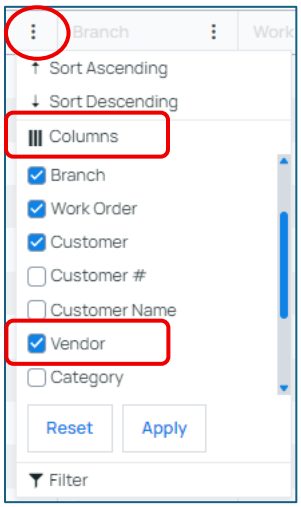
Deferred Invoice GL Entries:

- The system ensures that GL entries are not created in bulk at the time of invoice creation.
- Both manual and automated processes for recognizing deferred revenue are supported with the system processing the appropriate GL entries only when the deferred revenue is recognized.
- The GL entries align with the recognized amounts for each period, respecting the correct recognition schedule.

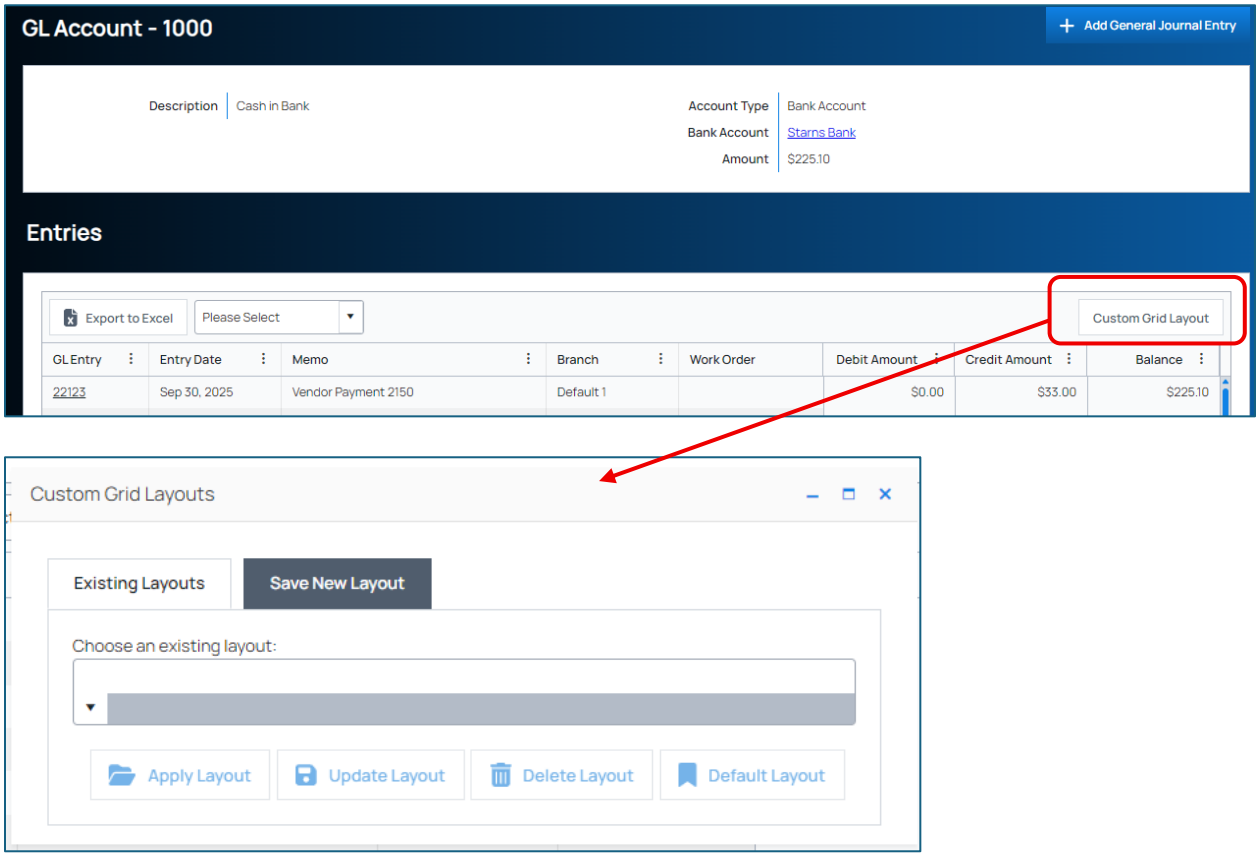
Added Vendor Name and Custom Grid Layout to GL Entries Grid [144615]

On the GL Accounts page (GL > GL Register > Account Number hyperlink), we added the Vendor column for the vendor name and added a Custom Grid Layout button so users can save their layouts.

By default, the Vendor column is hidden. To add the Vendor column to the grid, click the kabob menu (three vertical dots beside a column name) and click Columns. Scroll through the list and select the checkbox beside Vendor.

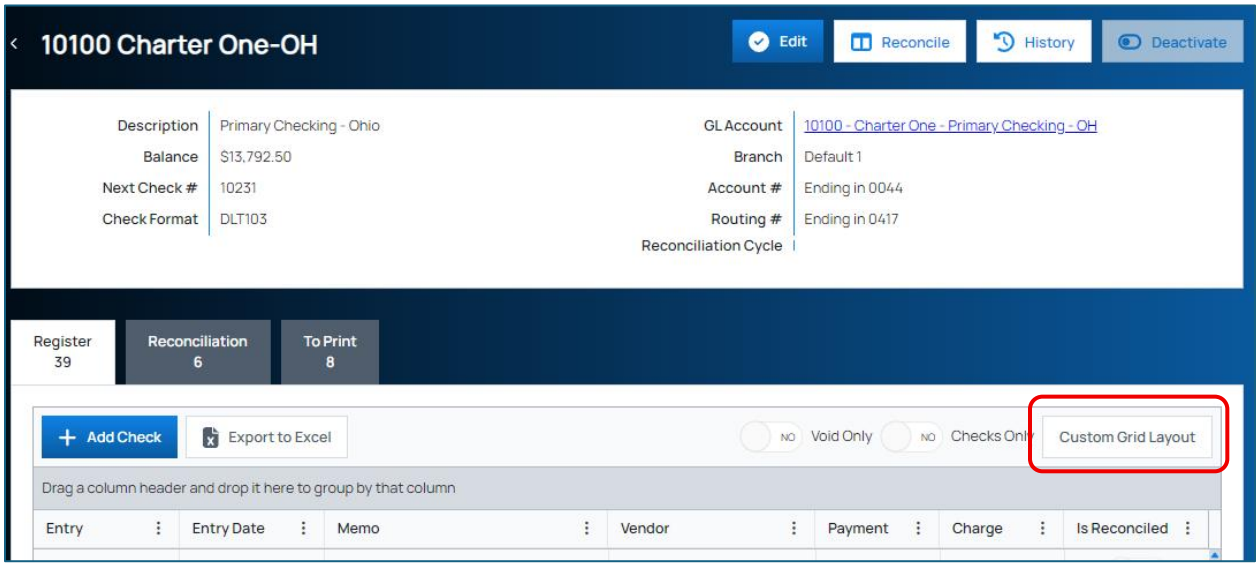


Users can click the Custom Grid Layout button at the top right of the grid to save and manage a custom grid layout.



Added Custom Grid Layout to Bank Register [144742]

On the Bank Account Details page (GL > Bank Accounts > Bank Name hyperlink), we added a Custom Grid Layout button at the top right of the grid to save and manage a custom grid layout.



Application Corrections

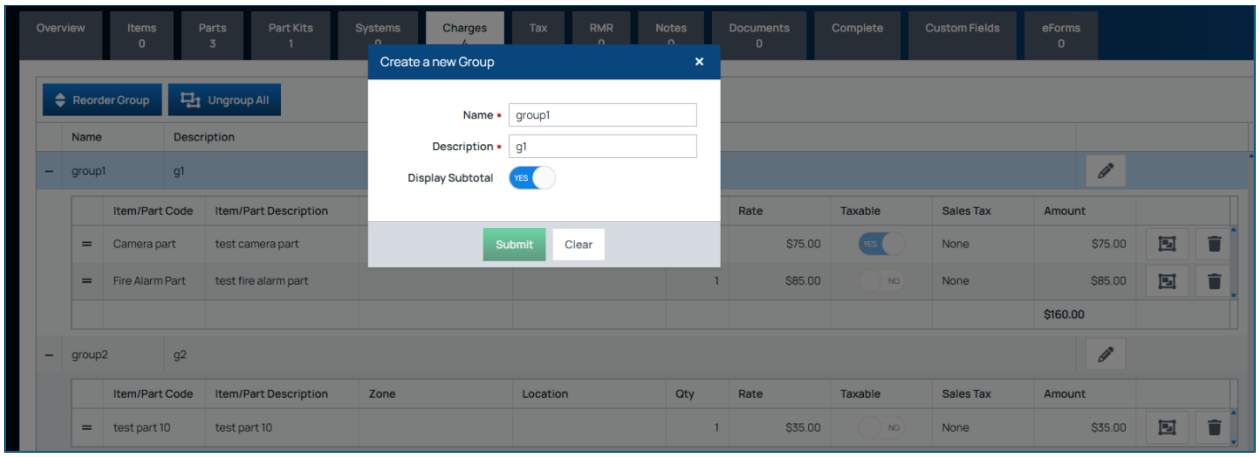
Refunds duplicated [141317]

Users reported that refunded credit card payments were showing double entries in the general ledger.

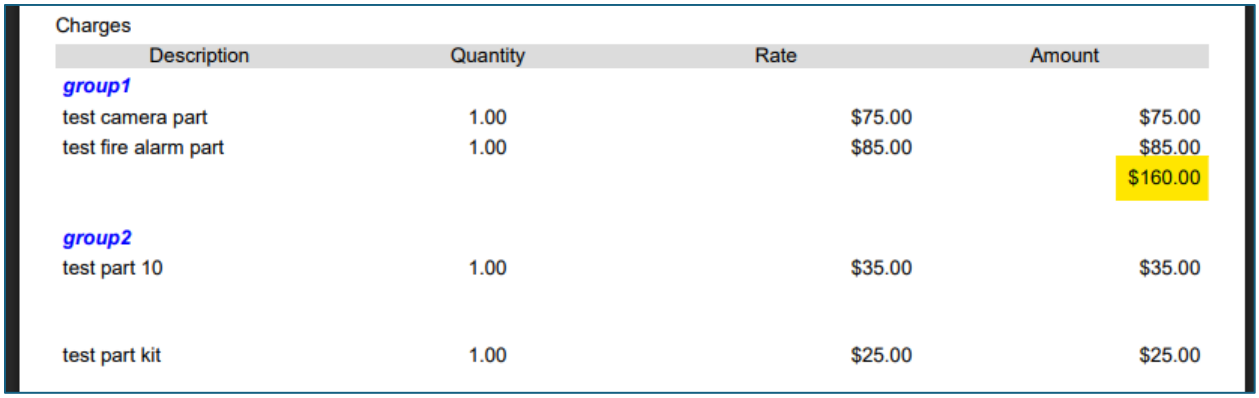
This was caused by an issue in the process that adds or updates the GL entry for refund payments; it was not finding credit card refunds. When the refund payment was updated after it was added, instead of updating the existing GL entry, it created a new one. We fixed this issue.

Subtotal for charges widget does not display in eForms [143617]

The Charges table on a proposal type template will now display the subtotals under each named group if the Display Subtotal option is enabled (enabled by editing the proposal > Charges tab > Edit a group):



For example, with two named groups (group1, group2), and only group1 has the Display Subtotal option checked:



Note that group2 does not display the subtotal because it did not have the Display subtotal option checked. Also, any ungrouped charges like "test part kit" will not display the subtotals.

Vendor slow to load [144793]

A particular vendor was slow to load. We fixed this issue, improving the time it takes to load the vendor.

Not able to terminate customer [144856]

Users could not terminate a customer that had a voided work order: a message said there was an open work order.

To resolve this, we applied a filter to exclude voided work orders so users can terminate customers.

We also included ReadyToBill in the filter so that only open and ready to bill work orders can be treated as open/active work orders. Now whenever users try to terminate customers having ready to bill or open work orders, they will not be terminated.

Column data missing [145871]

The column data Tax Name (Accounts Receivable > Invoices) was not populating when added to the grid or even when exported.

We fixed this issue so when users add the Tax Name column to the grid on the Accounts Receivable > Invoices page, the column shows data.

Copying proposals no longer works [145598]

We fixed an issue that prevented users from copying proposals.