Managely Release Notes

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Version 5.3.46.12

MANAGELY®

Contents

BOLD GROUP

Enhancements

Accounts Receivable > Work Orders

Updates for Links from Work Order Parts to Direct Expense Purchase Orders

We made these changes for work order parts to link to direct expense purchase orders:

1. When users create a direct expense purchase order (PO) for a work order, the PO number on the work order part is updated.
   a. If there are multiple POs placed for the same part, the work order part has a link to a list of the PO numbers. However, the work order parts tab shows only the PO number of the last PO.
   b. If the PO or the related PO part is deleted, one of these two things happen:
      - On the work order part, the PO number is replaced with a previous PO in the list —OR—
      - On the work order part, the PO number is cleared if there is a single PO.
2. When users create a direct expense PO for a work order that has similar parts (for example, the same part codes in different phases) these happen:
   a. The work order part that was created first gets its PO number updated with the PO that was placed.
      - If the work order part's quantity required is less than the ordered quantity, the extra ordered quantity goes to the similar part that was created later. The PO number is now attached to that work order part as well.
      - If one of the work order parts is deleted while pointing to the same PO, the similar parts are readjusted. For example, there are three similar work order parts for three different phases each having a Required Qty = 1. A PO was placed for a quantity of 2. The first two work order parts would have a linked PO number, and the third one would not have any PO linked. If the second work order part was not needed anymore and deleted, then the link to the PO goes to the third work order part that did not have it before.
3. If the part's quantity in a purchase order is changed, adjustments are made in related work order parts (as described in part 2 above).
4. If a direct expense PO receipt for a work order is created for parts that the work order does not yet have:
   a. New work order parts are added to the work order if it is not locked. (The work order is locked if it has at least one progress invoice or a change order.)
   b. A new change order is created with those parts if the work order is locked.
   c. The new work order or change order parts have the Stock? switch, shown when adding or editing parts, set to NO.

5. If a direct expense PO receipt for a work order is created for a matching part that the work order already has, these happen:
   a. New work order parts are added if:
      - The matching work order part's required quantity is less than or equal to quantity issued.
      - If the work order has multiple parts that match the purchase order part, the new work order part is created only for the amount remaining to be issued of all those work order parts. The newly created work order part's quantity required is set to the remaining quantity that yet needs to be issued (Quantity Required – Quantity Issued) for matching part(s).

        For example:

        A work order has two matching work order parts. Each for a quantity of 5, and the first line has 2 issued on it like this:

        - Line 1 - Required 5 - Issued 2
        - Line 2 - Required 5 - Issued 0

        If a user direct expenses 8, it does not create a new line in that case because 8 remains to be issued for existing work order parts. This is the result:

        - Line 1 - Required 5 - Issued 5 (2 existing plus 3 from direct expense)
        - Line 2 - Required 5 - Issued 5 (from direct expense)

        If a user direct expenses 10, a new line is created because the 8 remaining to be issued for the existing work order parts is less than the total being issued. This is the result:

        - Line 1 - Required 5 - Issued 5 (2 existing plus 3 from direct expense)
        - Line 2 - Required 5 - Issued 5 (from direct expense)
        - Line 3 - Required 2 - Issued 2 (from direct expense)

        If user direct expenses 5, a new line is not created. This is the result:

        - Line 1 - Required 5 - Issued 5 (2 existing plus 3 from direct expense)
        - Line 2 - Required 5 - Issued 2 (from direct expense)
      - The work order is not yet locked.
      - A new change order for a part is created if the work order is locked.
   b. The new work order or change order parts have the Stock? switch, shown when adding or editing parts, set to NO.

6. The work order part's Vendor column displays these:
   a. The vendor name from a PO related to the PO number if the work order part has a PO number. —OR—
   b. The main vendor name from the part setup if the work order part does not have a PO number.
7. The work order part's Special Cost column displays these:
   a. The Part Rate from a PO related to the PO number if the work order part has a PO number. —OR—
   b. The Part Cost from the part setup.
8. When setting the work order part's Stock switch to YES, the Warehouse field is set to the work order warehouse if one exists. If a work order warehouse does not exist, the Warehouse field defaults to the Main Warehouse set up in Preferences (Setup > Preferences > Inventory tab).
9. The reserved part ledger entry is adjusted when:
   a. A direct expense PO is created.
   b. A direct expense PO is modified (changes in existing part quantity such as adding or removing parts).
   c. A direct expense receipt is created for work order parts directly through AP > Bills > Receipts without associating a PO (linking a work order on a receipt part itself).
   d. A work order part is issued from a warehouse.

A reserved part ledger entry is generated when a work order is saved with a part that has a stock flag turned on. It can be found on the work order > Part Ledger tab. It is to indicate how many are committed to being pulled from an associated warehouse (part/work order/default warehouse). Since direct expense PO parts are not pulled from a warehouse, the quantity of a PO part should be subtracted from the reserved part ledger entry quantity (status = Committed). The same applies for the issued part quantity, which is generated in steps 9c and 9d above, because issued quantity means it has been either already pulled from a warehouse (step 9d) or received from a vendor (step 9c). Therefore, there is no need to commit that quantity from a warehouse.

Application Corrections

Parts on POs for a work order that are direct expensed, do not show as having been issued to the work order after receipt [92355]

Parts on POs for a work order that were direct expensed did not show as having been issued to the work order after receipt. We resolved this issue.

PO number missing on WO > Parts grid [120481]

On some work orders the PO # was not in the Parts List. We fixed this issue so purchase order numbers appear on the work order parts lists.

Ability to flag parts coming from stock versus direct expense [118830]

Direct expense receipts auto add the parts to materials on the work order if they were not there already. However, sometimes it added a new line for the part, even when one already existed on the work order.

We resolved this issue.

Cannot apply a credit to a bill in Managely without error [126064]

Credit could not be applied to bills. The issue was caused by the IsSelected field being toggled off on the second bill when the credit amount was less than the first bill's amount due. The system applied the entire credit to the first bill and ignored the second bill, even after the user edited the apply amount for each bill to distribute them.

We fixed this so that the second bill will have the IsSelected field toggled on when a user edits the apply amount with a non-zero amount.

Managely keeps logging them out [00127283]

Managely was randomly logging users out.

We implemented a fix on the host portal to keep track of multiple tabs and keep them refreshed even if a user is only active in one of the tabs.

Master customer error [128833]

Master customers could not be created.

When adding a master customer, the site creation portion is skipped and is created in the backend using the address information set for the master customer. Since the site entity has the sales tax ID, it expects a valid sales tax id to be passed in. When the sales tax ID is not set, the reported error is generated.

To resolve this, we are setting a default sales tax.

WO part "over issued" [129398]

A work order showed two part issues when there should only be one.

We found that creating bills issued parts when they should not. We resolved this so that creating bills does not issue parts.

Notes are not working on work orders [130056]

Users received an error when clicking on the Notes tab in a particular work order.

We fixed this situation that caused an error when clicking the Notes tab in work orders.

Templates issue: If you click the pencil icon on a template, it wipes out your template and replaces with the default [00131081, 131685]

When setting a custom template to default, it would get overwritten by the default template.

Since any custom template can be marked as default, we added a way to differentiate the default built-in version, which is the base template for each data type (work order, proposal, invoice, credit, statement, purchase order), and a custom template set to default by users. This allows the built-in templates to be updated, without interfering with the functionality of the templates that are set to default.

The built-in templates will be referred to as Stock and provide the updated generic default version of each template type. Users will need to click the Sync Stock Templates to get the most updated version.

Also in this fix, custom template types that do not have a stock version (site, system, customer, contract), no longer have the option to be set as default.

Parts duplicated in WO when PO is received [129275]

Some purchase orders duplicated parts on their respective work orders. We fixed this issue.

Cannot preview statements before sending them [131550]

We resolved this issue.

For this specific request, Statement eForms will display a dropdown for customer when selecting Preview; users can generate the statement preview PDF after selecting a customer.

Note: Generating a statement this way will not set the Last Statement date on the customer, while using the Generate Statement button on the Customer page does.

After completing proposal and selecting create work order it’s not creating a work order [00132425]

This issue was recreated by editing a proposal and adding a proposal system, then choosing a central station and an account number that was already in use for that central station. Attempting to close the proposal would cause the error.

With this fix, the Proposal System dialog will now display an error message if the Account Number is not unique for the selected central station.

When trying to save proposal it states has to have a unique Account Number - and the Account Number is unique [00132419]

With this fix, the Proposal System dialog will now display an error message if the Account Number is not unique for the selected central station.

When creating a credit memo from RMA - error message [132409]

Users received an error message when attempting to create a credit memo from an RMA.

We fixed the issue causing the error, so users can generate credit on RMAs.

WO is billing incorrectly based on service level set [00132751]

We updated the appointment logic to subtract the Billing After Minutes first and then round up to the nearest billing interval.

For service levels that have the **Round Minutes by Day** option set to YES (Setup > Operations > Service Levels), the system will deduct the **Billing After Minutes** from the first (earliest dated) day and then round up. Any remaining days will then only be rounded up and added to get the total billable minutes. The system will then allocate the total billable minutes to each individual appointment.

Error when trying to create a new work order from a proposal [132753]

We fixed this, so the error will no longer appear, and both work orders and invoices will be generated correctly.

"Bill To Info" primary statement - not sending [132818]

Statements were not sent to the bill-to email address when the option was enabled; instead, Managely still sent it to the email address on the account.

We corrected this to deliver the email statement to the selected bill to email address.

Customer wizard – RMR [00133400]

When creating a new customer with the setup wizard, if also creating the RMR, the deferred posting day defaulted to 0 instead of 1.

We changed this to default to 1.

When clicking on “Add Template” to add a pdf, when choosing integration with Managely, cannot upload pdf [00134684]

The Upload PDF field will now be displayed when the Integration field is set to Managely. Selecting a PDF will then set it as the background for the template.

Can’t delete a proposal [00135162]

When users deleted a proposal, they received a message that the proposal deleted successfully, but it did not actually delete.

We updated the proposal delete process to remove the sales tax from proposals before deletion so now proposals can be deleted.