

Managely Release Notes

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Enhancements

Calendar Work Order Appointment Salesperson Dropdown Filtering

On the calendar, when creating a new appointment and a new work order, the Salesperson dropdown is visible. Users can now filter this list by first name and last name, by typing a salesperson's first name.

New Event						×
Appointment Det	ails					
Title	New1	Start •	11/3/2023	11:00 AM		
Type •	Work Order	 End • 	11/3/2023	12:00 PM		
All Day Event	NO					
Addl Days	0 Additional Day(s)					
Work Order						
New WO?	YES Create new work order from appt.		Dispatch		ä	Now
Customer •	•		Arrival		i	Now
Site •	•	C	ompleted			Now
System	•	Те	echnician •			
WO Type •	•	Select Available Te	echnician	Available Te	chnicians	
Salesperson •	•	Additional Tee	chnicians			
Description		-	Sync	OFF 8		
	0/500		PulseM	OFF ?		
	Save	X Cancel				



Customer Site Added Proposal Tab

On the customer site page, we added a Proposal tab. This shows any proposals associated with the site. Users can add new proposals to the site. The proposal numbers are hyperlinks to open the proposal.

8800 Lyra Drive, Suite A Columbus, Ch	43217		\$	465.00			Warr		- Labor - 1 Ye Parts - 1 Ye SVC T&M C	ar		Tai	Sales Tax Tax Rate < Exempt ite Since tive Date	Columbus Of 2.25% - 02/18/2022 -	nio Sales Tax	
tes Systems RMR) 2 3	Work Orders 14	Site Parts 4	Contacts 3	Zones 0	Authorities 0	Docs	Proposals 4	Custom	Fields	ltem Defaults O	eForms	Part L	edger	External		
+ Add New Proposal	:	Proposal Date			: Salesperson	1		:	Status			:	Total Ar	nount	NO Show	Closed Proposa
337		10/11/23, 10:43 AM			1Unassigned				Open							\$80.00
68		6/8/22, 3:14 PM							Open							\$85.00
64		5/27/22, 5:08 PM							New							\$0.00
162		5/24/22, 4:01 AM							Pending							\$191.29

Part Kits Transfer from Proposals to Work Orders and Invoices

When generating an invoice or a work order from a proposal, any associated part kits on the proposal transfer to the invoice or a work order.



(Enterprise) Collections Page Added Custom Grid Layout Button

On the Collections page (Accounts Receivable > Collections), we added a Custom Grid Layout button. Use this to save, apply, update, and delete layouts.

Existing Layouts	Save New Layout	
Existing Edyouts	Cave New Layout	
Choose an existing lay	out:	
•		

Invoice Batch Download Enhancement

We changed the print batch download. This will check if the batch has already been generated and if it is up to date (meaning no invoices have been modified since last generation), then it will get the batch and download it. If the batch has changed, it will generate a new batch and download it.

Work Order Tasks Show Code and Description

When adding tasks to work orders (Accounts Receivable > Work Orders > Work Order > Tasks tab > Add Work Order Task), the Work Order Task dropdown list was showing only the task code, which was defined when the task was created (Setup > Operations > Work Order Tasks). We changed this list to show the task code and the description, so it is easier to find the appropriate task.



Application Corrections

Late Fee Payment w/ Payment Batch Applying Issues

We made these changes:

- 1. Within the payments detail page, the Applied payments tab shows Added a Late Fee label to the invoice if any.
- 2. Information is loaded correctly in the Late Fee Invoice Detail Payments tab.

Updating Primary Bill To Address Doesn't Update Customer Address

We changed the program that was updating the address of the customer on adding bill to info.

Existing Contacts

Users found when in sites and systems they could not choose an existing contact from the main account level. We made the following changes to resolve this:

- Added site/system contacts to the Customer Contacts tab.
- Updated the site/system contact count in their respective tabs.
- Filtered site/system existing contacts to only display contacts that were not already added to their respective contact list.
- When updating a site/system contact from outside of where it was created (for example, updating
 a site contact from the system/customer contact list after it was added to the system/customer
 contact list using "Add Existing Contacts"), the update process updates the original contact (the
 site contact)

WIP Accounts- not wanted; want to use COGS

We added COGS accounts to the WIP Account dropdown in Setup > Operations > Add Expense Type so users can choose cost of goods sold accounts.

Cannot submit vendor partial payment

We fixed calculations while updating the row for the applied amount.

Sales Tax Set Up- Sales Tax Breakout for Multiple Tax Jurisdictions

We resolved this to allow and show the sales tax breakout for multiple tax jurisdictions.



Managely allows you to over receive parts on POs

We added a new field to Setup > Company > System Defaults to control the over receiving of parts in a receipt with an associated purchase order.

System Defaults	
Next Customer Number •	4385
Next Invoice Number •	4465 🛟
Next Vendor Number •	3014 🗘
Next Purchase Order Number •	1237 🖕
Accounting Open Date •	12/28/1969
Fiscal Year Starts •	2/1/2023
Labor Warranty •	Labor - 1 Year 🔹
Part Warranty •	Parts - 1 Year 🔹
Service Level •	Time and Material - Commercial
Work Order Type •	Service Call (comm)
Invoice Delivery •	Print •
New Work Order Status •	New
CC/eChecks Funding Month •	Current Month
Select Day for RMR Cycle	755 3
Show Late Fees on Invoice	755 3
Auto Apply Payments/Credits	NO 🕄
Email RMR Payment Receipt	YES
Purchase Order standard Cost	NO 3
Auto Vendor Part Cost Update	ON CON
Do not deliver \$0 Invoices	ON C
Allow Receipt of Part Over Shipment	

Adding Notes on the customer notes tab indicates they saved, but they do not save

We made changes to the form for adding notes to populate the Access level dropdown based on the access level of the user who is logged to make the notes save as expected.

When scheduling workorders, you cannot see the customer name or information

We fixed the columns widths so that the name and information do not disappear when window is resized.

I cannot select a Purchase Price Variance Account in Preferences

We updated the filter to filter by current asset.