Managely Release Notes

February 2025

Version 5.3.44.33

MANAGE**LY**®

Application Corrections

Voiding a work order is causing an invoice to be generated [115453]

This issue was caused when users tried to set the work order status to void from the dropdown. If that void status has a "completed" status (as set at Setup > Operations > Work Order Status), Managely would treat the work order as if it was completed instead of void. To avoid this issue, any void statuses (either with a Void in the dropdown or in the name or code) will be filtered out of the work order status dropdown. Users who want to void a work order should use the **Void** button in the top right of the Work Order detail page.

Defect - WO 2118 not invoicing [127333]

We fixed an issue where a user attempted to invoice a work order, but no invoice was generated and the work order changed to zero dollars.

eForms Payment Data Field [129433]

Payment information could not be accessed with Microsoft Edge or Safari. We fixed this issue, so all recipient required fields load regardless of the browser they are using to open the eForm.

Error when renaming a template [129950]

When users edited the name of a template and clicked Save, an error message appeared: Object reference not set to an instance of an object. The changes did not save, and Managely stopped responding.

We resolved the issue with renaming a template and handled the case where updating the template did not mark it as the default template.

Work Order Completes with $0 Total Despite Avalara ZIP Code Error [127333]

When completing a work order with an invalid ZIP code, an error was returned from Avalara. However, the work order was still marked as completed, and the total was set to $0.

We fixed this issue. If the transaction creates an error in Avalara, Managely will roll back the transaction and prevent the work order from saving.